

Panaromic Europe Tour 12 Days

Brussels 1nts, Amsterdam 1nts, Frankfurt 1nts, Engelberg 3nts, Padova 1nts, Arezzo 2nts, Geneva 1nts, Paris 1nts

Itinerary Brief:

Explore top destinations in Europe - Amsterdam, Paris, Brussels, Frankfurt, Interlaken, Venice

Daywise Itinerary:

Day 01 UK - DOVER - CALAIS – MINI EUROPE (OPTIONAL) - BRUSSELS (200KMS FROM CALAIS)

This morning, arrive at your dedicated pick up point where you receive a warm welcome from your tour director, and proceed to Dover. Admire the famous white cliffs of Dover after boarding the ferry for the short channel crossing over to Calais. Upon arrival in Calais, you continue your journey towards Brussels.

Or

Day 01: Mini Europe (optional) - Brussels

Meet up with rest of the passengers joining into Europe directly at Brussels. Pick up and transfer from Brussels airport for approximately 15:00hours. On joining both groups, start your orientation tour, including the Atomium structure (photo stop), an optional visit to the spectacular Mini Europe and later the impressive Grand Place, where you can see the Guild House, Bread House, City Town Hall as well as the world-famous statue of Mannekin Pis. After dinner, you check into the hotel for your overnight stay.

[x] Breakfast [x] Indian Lunch [Y] Indian Dinner



Day 02 BRUSSELS - KEUKENHOF / MADURODAM - VOLENDAM - AMSTERDAM AREA (200KMS)

After breakfast, we drive towards The Hague, the political capital of The Netherlands and start by visiting the Keukenhof flower gardens (open only from 20th March to 9th May 2020). (Tours not in the Keukenhof dates will instead visit Madurodam and the village of Volendam, famous fishing village to view the high raised dykes above the sea. Continue to visit a demonstration on the art of making wooden shoes at the Clog Factory & visit a Cheese Farm.) Later we continue to Amsterdam and discover the city in the most novel manner, as you take a canal cruise on the city's intricate water systems, a captivating way to see this city. After dinner, optional walking tour of Amsterdam by night – visiting the Red-Light District and check into the hotel for our overnight stay.

[Y] Breakfast [x] Indian Lunch [Y] Indian Dinner



Day 03 COLOGNE - KOBLENZ - RHINE CRUISE - FRANKFURT AREA (480KMS)

Today we drive to Cologne in Germany to visit the magnificent 515ft tall Gothic Cathedral in Cologne (from outside), before heading towards the beautiful town of Koblenz. We then continue our wonderful drive along the River Rhine and enjoy a Rhine cruise viewing the picturesque perched castles along the Rhine Valley. After disembarking the boat, we continue to the Frankfurt area for dinner and our overnight stay.

[Y] Breakfast [x] Indian Lunch [Y] Indian Dinner



Day 04 DRUBBA - BLACK FOREST – RHINE FALLS - SWITZERLAND (450KMS)

Continue your journey southwards as you drive towards Switzerland through the famous Black Forest region of Southern Germany. Here stop at the Drubba Centre, in the heart of the forest, where you have an opportunity to learn about the origins and manufacturing of the world-famous Cuckoo clocks. You also have an opportunity to purchase these clocks and other souvenirs at specially reduced factory prices. As you drive through the dense forest you cross over the border and arrive at Schaffhausen in Switzerland, to see the picturesque Rhine Falls, Europe's largest plain



waterfalls. Continue to check into your hotel in Switzerland.

[Y] Breakfast [Y] Lunch [Y] Indian Dinner



Day 05 CENTRAL SWITZERLAND - INTERLAKEN - MT JUNGFRAUJOCH (180KMS)

This morning we take an exciting excursion to Mt. Jungfrauoch, the highest altitude railway station in Europe at 11,133 ft. Marvel at the changes in alpine scenery as our charming cogwheel train takes us on this unique journey. Experience the magic of the mountains at the Sphinx Terrace, a metal-grate terrace surrounding the Sphinx Observatory building on all sides that provides a stunning 360-degree view of the Great Aletsah Glacier. Also, visit the Ice Palace, where we can see a beautiful display of sculptures made of ice, while being encased in ice if you like. Do not forget to send a postcard to friends and family from Europe's highest post office with its own special postmark. Later descend the mountain and drive to Interlaken, a town between two lakes, popular place with Indian movie directors. After some free time, we will have dinner and then return to our hotel for our overnight stay.

[Y] Breakfast [x] Indian Lunch [Y] Indian Dinner

Day 06 MT TITLIS - LUCERNE (50KM)

Today board the world's first revolving aerial cable car on Mt Titlis to reach a height of 10,000 feet. As the cable cars ascend these beautiful mountains you may see people in the valley below on the several theme walks or on Trotti (seat less) bikes. Once on top, visit the icy glacier cave, the open terrace, play in the snow or go on the ICE Flyer chair lift (not included) over the crevasses. Walk on the highest suspension bridge in Europe. Later descend and continue to Lucerne, one of the six most frequently visited cities in the World. See the famous Lion Monument, a memorial for the mercenary soldiers. Enjoy some free time, shopping for the famous Swiss watches and chocolates, or take a stroll across the Kappelbrucke - the world's oldest covered wooden bridge.

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

Day 07 SWISS - LUGANO - MILAN - VERONA - PADOVA (510KMS)

After breakfast, we drive south of Switzerland through the Gotthard tunnel. We pass through spectacular scenery around the lake regions of Como and Lugano. We make a brief photo stop near Lake Lugano. Continue to cross the border over to Italy into Milan, the cultural and economic hub of Italy. Here you have time to explore - see the famous Duomo (Cathedral), one of the finest examples of Gothic architecture in Italy, LaScala Opera House and the Castello Sforzesco. After lunch, we drive to the town of Verona. Here we have a short walk to view the balcony of Romeo and Juliet (Photo stop) and the well preserved Roman Amphitheatre used regularly for the annual opera fair. Overnight in Padova region.

[Y] Breakfast [x] Indian Lunch [Y] Indian Dinner

Day 08 VENICE - AREZZO (330KMS)

This morning, after an early breakfast, we drive over Mussolini's Bridge of Liberty, and then, take a water-bus through the Guidecca canal to St. Mark's Square, the very heart of Venice. Here on your walking tour, you can photograph the historical Ducal Palace, the infamous prison (located inside the Doge's Palace), the Bridge of Sights. Admire the exquisite Clock Tower as you wait to enter the splendid St. Marks Basilica. Later visit the Murano Glass factory, where a master craftsman will demonstrate the art of glass blowing and creating the unique Venetian glass. Later return to St. Mark's Square and time permitting you may even be able to enjoy a ride in a Gondola (not included). In the afternoon we depart for Arezzo for 2 night stay.

[Y] Breakfast [x] Lunch [Y] Indian Dinner

Day 09 AREZZO AREA - ROME - AREZZO AREA (460KM)

Passing sunlit valleys of the Chianti wine country and ancient fortresses perched high on the hills, we reach the 'Eternal City'. On arrival, we see the splendours of the Vatican City. Later, we will visit St. Peter's Basilica, a renaissance masterpiece. In the afternoon, we take in other ancient sights - Piazza Venezia, the Roman Forum, which was the political centre of the Roman Empire, Colosseum, Circus Maximus, and the spectacular Trevi Fountain, where you may make a wish. Late evening return to our hotel.

[Y] Breakfast [Y] Indian Lunch [Y] Indian Dinner

Day 10 PISA - GENEVA (700KMS)

This morning, after an early breakfast, we drive to Pisa, situated on the River Arno, home town of Galileo and the famous Leaning Tower of Pisa built 1174 and sinking approx 1mm a year. Visit the

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'Field of Miracles' and take photos in front of the Leaning Tower, the Duomo and the Baptistry (entrances not included). In the afternoon, we drive to Geneva for our night stay.

[Y] Breakfast [x] Lunch [Y] Indian Dinner



Day 11 GENEVA - PARIS - SEINE CRUISE (OPTIONAL LIDO SHOW) (550KMS)

This morning we have an orientation tour which includes photo stops at the Place of Nations, the flower clock, the Reformation Monument, the Jet de Eau and the famous Lake Geneva. We leave the Swiss Alps towards Paris, driving past the famous wine growing area of Burgundy and its main city of Beaune. Upon arrival in Paris, enjoy a scenic boat cruise along the River Seine. Be enchanted by the many Parisian monuments: Alexander II Bridge, the National Assembly and Paris' own Statue of Liberty and many more historical monuments. Tonight, enjoy an exciting optional Paris by night tour or an optional Lido Show which has been a venue for the finest shows since 1946.

[Y] Breakfast [x] Lunch [Y] Indian Dinner

Day 12 VERSAILLES GARDENS - CALAIS - DOVER - UK (300KMS TO CALAIS)

Proceed to Versailles to visit the magnificent Versailles Gardens at the Palace of Versailles, the former residence of the famous "Sun King". In the early afternoon depart for Calais for the ferry crossing to Dover. Upon arrival, you proceed towards your final destination.

[Y] Breakfast [x] Indian Lunch [x] Indian Dinner

Return with the Happy Memories of the Tour!!!

Departures:

2021 Tour Departures:

July	03, 10, 17, 24, 31
August	07, 14, 21, 28

Tour Cost:

Departures: 03/07/2021, 10/07/2021, 17/07/2021, 24/07/2021, 31/07/2021, 07/08/2021, 14/08/2021, 21/08/2021, 28/08/2021

Title: Ex. London

Passengers	Rates	Sharing
	GBP	
Per Adult	1,420.00	Twin Room
Per Adult	1,420.00	Double Room
Per Adult	1,420.00	Triple Room
Child 2-11 yrs	1,020.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	920.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	300.00	Infant
Per Adult	1,740.00	Single Room

Accommodation:

City	Nights	Hotels	Hotel Rating
Brussels	1nts	Novotel Brussels Airport or Similar	4 Star
Amsterdam	1nts	Novotel Rotterdam Schiedham or Similar	4 Star
Frankfurt	1nts	NH Frankfurt Airport West or Similar	4 Star
Engelberg	3nts	Hotel Terrace or Similar	4 Star
Padova	1nts	Crowne Plaza Padova or Similar	4 Star
Arezzo	2nts	A Point Arezzo Park Hotel or Similar	4 Star
Geneva	1nts	Best Western Hotel Chavannes-De-Bogis or Similar	4 Star

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Paris	1nts	Novotel Paris Saclay FO or Similar	4 Star
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Optional Excursion:

Sectors	Sight Seeing	Adult	Child	Child	Child	Senior Adult	Currency
Brussels	Mini Europe -Group & FIT	15.00 Age (12-99)	0.00 Age (0-2)	10.00 Age (2-11)	0.00 Age (0-0)	0.00 Age (0-0)	GBP

Travel Mode:

From	Via	To	By
UK	Dover	Calais	Coach / Ferry
Calais		Brussels	Coach
Brussels		Amsterdam	Coach
Amsterdam	Cologne	Frankfurt	Coach
Frankfurt	Central Switzerland	Engelberg	Coach
Verona	Venice	Padova	Coach
Padova		Arezzo	Coach
Arezzo	Pisa	Geneva	Coach
Geneva	Seine Cruise	Paris	Coach
Paris	Calais	Dover	Coach / Ferry

Pick Up / Drop Off Points:

Currency :

Pick Up / Drop Off	Location	Pick Up Time	Drop Off Time	Pick Up Charges	Drop Off Charges	Return Charges
Pick Up / Drop off / Return	Birmingham (UK) Europe Coach Tours	03:00hrs GMT (UK Time)	01:45 +1 GMT (UK Time) Approx	20.00	20.00	35.00
Pick Up / Drop off / Return	London – North West (UK) UK Coach Tour	07:00hrs GMT (UK Time)	20:45hrs GMT (UK Time) Approx	0.00	0.00	0.00
Pick Up / Drop off / Return	London – North (UK) Europe Coach Tour	07:30hrs GMT (UK Time)	21:30hrs GMT (UK Time) Approx	0.00	0.00	0.00
Pick Up / Drop off / Return	London – East (UK) Europe Coach Tour	08:00hrs GMT (UK Time)	20:30hrs GMT (UK Time) Approx	0.00	0.00	0.00
Pick Up / Drop	Maidstone (UK)	08:45hrs GMT (UK Time)	20:00hrs GMT (UK Time)	0.00	0.00	0.00



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off / Return			Approx			
Pick Up / Drop off / Return	Dover (UK)	09:30hrs GMT (UK Time)	19:00hrs GMT (UK Time) Approx	0.00	0.00	0.00
Pick Up	Brussels (Belgium) Europe Coach Tours	16:00hrs GMT+1 (Europe Time) TBC	N/A	0.00	0.00	0.00
Drop off	Paris – Versailles (France)	N/A	12:00hrs GMT+1 (Europe Time) TBC	0.00	0.00	0.00
Drop off	Paris – CDG Airport (France)	N/A	14:00hrs GMT+1 (Europe Time) TBC	0.00	0.00	0.00
Drop off	Calais (France)	14:00hrs GMT+1 (Europe Time) TBC	17:00hrs GMT+1 (Europe Time) TBC (Approx)	0.00	0.00	0.00
Pick Up / Drop off / Return	Coventry (UK) Europe Coach Tour	03:30hrs GMT (UK Time)	01:00 +1 GMT (UK Time) Approx	15.00	15.00	20.00
Pick Up / Drop off / Return	Leicester (UK) (Europe Coach Tour)	04:00hrs GMT (UK Time)	01:00 +1 GMT (UK Time) Approx	15.00	15.00	20.00
Pick Up / Drop off / Return	Northampton (UK) Europe Coach Tour	04:30hrs GMT (UK Time)	00:00hrs +1 GMT (UK Time) Approx	10.00	10.00	15.00
Pick Up / Drop off / Return	Milton Keynes (UK) Europe Coach Tour	05:00hrs GMT (UK Time)	23:30hrs GMT (UK Time) Approx	10.00	10.00	15.00
Pick Up / Drop off / Return	Luton (UK) Europe Coach Tour	05:45hrs GMT (UK Time)	23:00hrs GMT (UK Time) Approx	10.00	10.00	15.00

Inclusions:

- * All nights in 3* / 4* star hotels with breakfast
- * Meal plans as indicated in the itinerary
- * Return ferry crossing from Dover to Calais





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- * Executive coach transportation
- * Entrances to sightseeing's and excursions as per the itinerary
- * Tips to guides and drivers included
- * Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached)

Exclusions:

- * Travel insurance
- * Visa charges
- * Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc..
- * Any cost of beverages, alcohols with the set meals.
- * Other services not listed in inclusive item & the itinerary

Cancellation Policy:

- * More than 28 days prior to departure date 30% of Total Holiday Cost for Coach Tours
- * 27 - 14 days prior to departure date 75% of Total Holiday Cost for Coach Tours
- * 13 - 0 days prior to departure date 100% of Total Holiday Cost for Coach Tours



Services:

Optional Tours

Optional Excursions costs:

Mini Europe (payable in advance at the time of booking)

Mini-Europe is a miniature park located in Bruparck at the foot of the Atomium in Brussels, Belgium. It has reproductions of monuments of Europe on show at a scale of 1:25. Roughly 80 cities and 350 buildings. The park contains live action models such as trains, mills, an erupting Mount Vesuvius, and cable cars. Duration: approx. 60 minutes

Adult (12+ years) £15

Child (2-11 years) £10

Amsterdam by night: (Walking Tour) Old Amsterdam Town & Red-Light District (payable to tour manager)

The tour starts from Damrak. You will take a walking tour of Amsterdam's famous Wallen, the Red-Light district. You will walk along the canals and see some old monuments. Duration: approx. 45 minutes

Adult (12+ years) €20

Child (2-11 years) FREE

Ice Flyer - Mt. Titlis (Engelberg - Switzerland) (payable to tour manager)

Experience the snow and ice on top of Mount TITLIS, try the chairlift Ice Flyer. The view of the glacier crevasses is spectacular! At more than 3'000 meters, a breath-taking panorama unfolds. The Ice Flyer takes you directly to the Glacier Park with a breath-taking view of Engelberg. Duration: 60 minutes

Adult (15+ years) €12

Child (6-15 years) €6

Trümmelbach Water falls - (Lauterbrunnen / Switzerland) (payable to tour manager)

The Trümmelbach Falls in Switzerland are a series of ten glacier-waterfalls inside the mountain made accessible by tunnel-lift and illuminated. Ten glacial waterfalls inside the mountain, made accessible by tunnel lift, the Trümmelbach waterfalls are truly unique in Europe. Trümmelbach alone drains the enormous glacial walls of the Eiger (3970m), Mönch (4099m) and Jungfrau (4158m) with up to a spectacular 20,000 litres of water per second. Duration: 60 minutes

Adult (12+ years) €15

Child (2-11 years) €10

Boat Ride at Rhine Falls - (Schaffhausen / Switzerland) (payable to tour manager)

After the visit to the Falls take a boat ride to experience the falls even closer. Duration: 30 minutes.

Adult (12+ years) €10

Child (2-11 years) €5

Rome by night tour (payable to tour manager)

This is a tour organized both by coach and a walking tour after sunset. Highlight of the tour is to visit the illumination of Trevi Fountain, Colosseum, Piazza Venezia, St Angelo Castle, St. Peters Church and many more places with various photo stops. Duration: approx. 90 minutes

Adult (12+ years) €20

Child (2-11 years) FREE

Vatican museums and Sistine chapel with transfers (payable in advance at the time of booking)

Visit on your own without a guide in the Vatican Museums and the Sistine Chapel and is valid for the day of issue. You will see the Pio Clementino Museum, the Gallery of the Candelabras, the Gallery of the Geographical Maps, and the Gallery of the Tapestries (Renaissance art), the Raphael Rooms and the Sistine Chapel. Duration of the tour is about 2 hours.

Adult (12+ years) €45

Child (2-11 years) €38

Paris by night (payable to tour manager)

This tour is conducted on coach after sunset. Main highlight of the tour is the illumination of Eiffel Tower, Arc De Triomphe, Champse Elysee, Opera House, Place De Concorde, Louvre Museum and many more sights. This tour will include a minimum of 3 photo stops. Duration: approx. 90 minutes

Adult (12+ years) €20

Child (2-11 years) FREE

Lido De Paris Cabaret Show with transfers: (payable to tour manager)

Champagne Show 11pm with ½ bottle of champagne. Lido is the place to dream! This world-famous cabaret shows with the pulsating liveliness of the Champs-Elysees and world class experience of the spectacular show. The capital comes alive on the world's most beautiful avenue.

Adult (12+ years) €115



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Child (2-11 years) €25

Notes to Optional Excursions:

- Optional excursion is only offered if time permitting and minimum numbers of travellers opt for it along with the feasibility. This additional excursion is not compulsory.
- Optional excursions cost covers the extra hours for the Tour Manager and the Coach driver plus any additional cost to cover coach costs (fuel, road tolls, parking etc.) and any entrances charges if included.
- Some of the Optional Excursions can only be booked on the tour with the Tour Manager (subject to availability) on CASH payment & some tours pre-paid at the time of booking with Sona Tours office. (Kindly Check with our Sales consultant at the time of booking)
- The Duration of the tour is subject to change depending on the traffic and distance of travel from the city hotel.
- Night City tours are based on Minimum 15 Adults (subject to change) and booked on the discretion of the tour manager on the day of the tour.
- Terms & conditions apply.

Terms & Conditions :

* Please refer to the full Terms and Conditions on our website

FAQ :

Can I join the tour from any part of the world?

A: Yes, you can join this tour in Brussels (Belgium). Please check the pick up points "Tab" or kindly contact office for more details.

Altitude

Q. What is the highest altitude on this tour?

A: The highest altitude we will be travelling to is at 11,360' ft / 3,463 meters above Sea level at Mt Jungfrauoch, the highest altitude railway station. You should only make trips to high altitudes if you feel healthy. The following recommendations apply:

Advanced age is no barrier to high altitude. For blood pressure patients who are well controlled with medication, the altitude is not a concern. Asthmatics can travel to high altitudes without any problems. High-altitude air is less polluted with particles that can cause an asthma attack. Epileptics who are well controlled with medication should be able to negotiate the altitude.

Pregnant women: There may be a certain risk for pregnancy even without pre-existing diseases over 2500-3000 meters. Caution is therefore advised if in doubt, please consult your doctor in advance.

Infants: Short-term stays at the mountain tops are unproblematic. Infants and young children are often unable to equalise pressure during descent and are therefore increasingly at risk of ear irritation. Regular swallowing (drinking, sucking on a bottle) during the descent can prevent the occurrence of irritation.

Because children can chill faster than adults, always pay attention to sufficient protection from the cold at high altitude. Sunglasses and a good sunscreen are necessary on the glaciers!

High altitude visits not recommended for:

Lung and heart patients who are already short of breath while at rest or when climbing stairs are advised not to stay at high altitude. Patients with angina pectoris or severely impaired performance with heart enlargement and heart failure should not visit high altitude. Coronary artery disease (angina pectoris) and heart enlargement with medical therapy should not visit high altitude. Patients with a pronounced risk profile for cardiovascular disease (smoker + high blood pressure + diabetes + high blood fats + overweight + occasional chest pain) should consult the doctor before visiting high altitude.

Do not stay at high altitude after having striated muscles or a stroke.

Weather & Essential to carry

Q. How can I check the local weather?

A: You can check the local weather to your destinations here: www.accuweather.com

Q. What is the best time to travel?

A: Every effort has been made to select date where the weather is moderate to ensure your best experience of Europe. (Kindly note due to changing weather conditions globally, Sonatours is not liable for weather variations).

Q. What clothes shall I wear or pack?

A: During the lovely summer months, it is advisable to wear light garments during the day but keep a light jacket or sweater in your hand luggage as evenings can get chilly.

A: It is recommended a family sized umbrella, rain wear, pair of sunglasses.

A: During the holiday most of the dressing is casual attire. Should you independently wish to visit Casino or Nightclub, evening wear is required.

Q. What kind of footwear will I need on the trip?



A: We suggest trainers, walking shoes, sandals, chappals or similar.

Passport; Immigration & Visa

Q. Do I need to carry a passport?

A: Yes, all passengers must travel with their passport if traveling outside the country you live in. We request you to see the following websites for the latest updates on travel to your destinations.

For UK Residents: www.gov.uk/foreign-travel-advice

For USA Resident: travel.state.gov

Q. How long should the passport be valid?

A: Please ensure you have a passport that is valid for at least 6 months from the date of completing your tour.

Q. What are the Visa Requirements?

A: You are responsible to make sure that you have correct visa prior to travel.

British passport holders: Do **NOT** require a visa to travel to Europe countries (visa updates to follow), or contact the office.

Non British passport holders: Please do check with the relevant Embassy in your country of residence

Sonatours is not responsible or liable in any way should you be denied travel due to incorrect documentation.

Q. What happens to me if I am stopped at custom and immigration?

A: Sonatours cannot be held responsible if passengers are stopped or held by any government departments, e.g. Police, Customs, Immigration or any other authorities. We are sorry to say that the tour will continue and no financial or any other kind of responsibility will be accepted by Sonatours.

Money Matters

Q. What is the currency used?

A: The Countries you are travelling are Belgium, France, Germany, Italy, Netherland & Switzerland. In most of Western Europe countries, the currency used is Euro (€) . When travelling to Switzerland, currency used is Swiss Francs (CHF).

Q. Can I use my Credit / Debit cards there?

A: We recommend that you take a credit or debit card on holiday with you, as it provides extra financial flexibility. Major international credit cards are accepted by many restaurants, shops and hotels. Most countries are using chip and pin. In cases where chip and pin not used please be cautious when handing your debit / credit card.

Q. Are ATM machines available?

A: Major cities will have cash/ATM machines where cash can be withdrawn with your credit or debit card, though this might incur a fee charged by your card provider. Advise your bank which countries you are visiting prior to travel so that you don't run the risk of your card being refused and subsequent expensive phone calls to unlock it.

Q. Where can I exchange my money?

A: Money can be exchanged at Airports, Banks, Exchange Bureaus and at the hotels. You may also need your passport for identification as you would for traveller's cheques, keep in mind the exchange rate may be poor and commission will be charged.

Health (Medication); Welfare & Travel Insurance

Q. Should I bring all my medication with me?

A: Please travel with all your necessary medication for the duration of your trip including your prescription / doctors report confirming the medication.

Q. Do I need to declare any special medical condition and requirements prior to booking the tour?

A: Should you have pre - existing medical conditions or requirements (e.g. oxygen during flight or sleeping, colostomy bags, etc). Kindly advise the office at the time of booking.

Q. What happens if I am unwell during the tour?

A: Should you feel unwell during the trip, kindly contact the Hotel Reception, Tour Manager or your Local Guide. We regret that no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing. Strongly recommend to have personal travel insurance to cover these mishaps.

Q. What happens if an accident occurs while on the tour?

A: Should you be involved in an accident (minor or major), please contact your Tour Manager / Local Guide. Unfortunately, no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing.

Q. What should I do if there is an incident?

A: Sonatours make every effort to keep your health and safety in mind. However, should an unforeseen incident occur please contact your tour manager / local guide / hotel reception for immediate assistance.

Q. What happens if I have lost or left something in the hotel?

A: Every effort is made for your safety. Please note that you are responsible for looking after your valuables and property when on vacation. If an item has been left in a hotel you will need to call the hotel and arrange with them directly for the return of your item, there might be charges involved.

A: You are always advised not to carry unnecessary valuables and to be vigilant as tourist spots are well known targets for pickpockets. In case of theft you will need to advise your Tour Director immediately and report the theft to the nearest police personnel who will provide you with a police report or crime reference number. You are always advised not to carry unnecessary valuables and to be vigilant as tourist spots are well known targets for pickpockets.

Q. Do I need travel insurance?

A: We strongly recommend you travel with Travel and Medical Insurance from your country of residence. Kindly ensure you get the correct insurance for the tour.

Q. Can Sonatours provide travel insurance?

A: There are various travel insurance providers in the market, however Sonatours does not provide Travel Insurance.

Accommodation & Transport

Q. How are rooms allocated?

A: Each hotel checks their bookings and room inventory in the morning and pre-assigned the rooms. Sonatours have no control over room allocations.

Q. Can you guarantee rooms together?

A: Room allocation is done by the hotels. Rooms together only be requested but not guaranteed.

We also recommend that children or family members not sharing a room have separate luggage, as rooms cannot be guaranteed adjoining or nearby.

Q. What facilities are there in the room?

A: Facilities vary from Hotel to Hotel and include en-suite bathrooms, generally TV, safe box, telephone, mini bar, room service (use of some of the services are chargeable and to be settled by yourself at the time of checkout).

Hotels may require your credit card to cover your extras or cash deposits.

Q. Will the room have walk in shower?

A: Not all hotel rooms have walking showers.

Q. Does my room have Tea & Coffee making facilities?

A: Please note that not all hotels provide tea/coffee in the room. If hot water is required, kindly request the hotel reception for assistance.

Q. Is smoking allowed in the hotels / rooms?

A: Most hotels do not allow smoking in the rooms. However, designated smoking areas are provided. Please check with the hotel reception.

Q. Is WIFI freely available?

A: Most hotels will have WIFI available in the public areas. Please check with hotel reception for WIFI information in the the rooms.

Q. Do all rooms have air-condition?

A: Most hotels in Europe do have air-conditioners or fans except places like Switzerland where hotels do not have such facilities.

Q. Will all hotels have lifts?

A: Most of the hotels in Europe will have lifts. However, at some places Heritage Hotels or resorts are used. In such cases lifts cannot be guaranteed.

Q. Pick up point - What time do I need to be at my point?

A: Coach Tour Pickup: It is imperative that you are at the pick-up point at least 15 minutes before the coach departure time. Also, for those who are arriving at the pick-up via taxi, we recommend that you book the taxi in advance .In the event that you miss the pick-up at the appointed time, you would need to get to the next destination on your itinerary at your expense. We will not be able to provide any refunds in any circumstances if you do not continue with the tour. Please see Europe pick up points at "Tab".

Q. What type of coach will I be travelling in?

A: We use the finest fleet of fuel-efficient coaches. Most coaches will have armrests & are fully air-conditioned or air-cooled – all with reclining seats. Most coaches do come with emergency WC facilities. However, frequent comfort stops are been made for your convenience.

Q. Can I select my seats on the coach?

A: Yes, you have the option to select the seat number when making a booking with an additional cost and provided there is availability. You will have the opportunity to have a different seat as the coach will vary. However, the management reserves the right to change the seat numbers.

Q. What is the smoking and alcohol policy while travelling by coach?

A: There is a strict policy of "no smoking, no alcohol and no smelly food" on all our coaches. We do, however, make plenty of comfort stops.

Q. What are the luggage requirements on the Coach?

A: In the coach once you arrive at your first destination, maximum weight allowed for luggage of each passenger occupying a seat is 20 kg. Please make sure that you can carry your luggage from the coach to your rooms as porter service is not provided on the holidays.

A: It is advisable to put your name and address on each piece of luggage as many passengers have similar bags to avoid delays and confusion. Should there be any reasons your baggage or personal valuable is lost or stolen, you must report it to the tour guide, or in the absence of a tour guide to the local police or hotel. Sonatours cannot accept any responsibility for your personal belongings.

Food Matters

Q. What meal options are available to me while on tour?

A: Sonatours can cater for a range of Asian Vegetarian (e.g. Jain, Swaminarayan) as well as Asian Non-Vegetarian (Halal). Kindly advise your meal preference/allergies at the time of your booking. In areas where Indian is not available local cuisine will be provided.

Q. Where will I have my daily meals?

A: On all tours breakfast is at the hotel and dinners is at various restaurants or hotels.

Q. Should I carry dry snacks?

A: Dry snacks can be carried, provided they are pre-packed, and all the ingredients are clearly listed on the packaging.

Q. Is specific child meals or baby food available during the tour?

A: Sonatours do not provide specific child meals during the Tour. As dietary requirements vary for every individual infant / child, please carry your baby's food. However, there will be no reduction in rates for meals.

Q. What is the cost of a local meal?

A: On an average local meal costs about £15-£20 per person per meal. This estimated price varies from city to city and country to country.

Miscellaneous

Q. Will I travel with people from other countries?

A: Sonatours have offices in Kenya, India, USA and UK. The beauty of taking a guided holiday with us is you'll have the opportunity to meet and travel with people from all over the globe.

Q. Is there a tour director on the tour?

A: Escorted tours are accompanied by professional tour director or/and local guides throughout the tour. A number of itineraries include flights, rail journeys or cruises; Tour Director may not accompany during these journeys. In such situations, your Tour Director will meet you on arrival at your first destination. It may be necessary that your Tour Director may change whilst on tour; this is usually due to operational reasons or utilizing local guides for their wealth of experience.

Please ensure you provide your mobile number that you will be carrying with you while on the tour when making the booking. This facilitates the tour director to contact you should the needs arise while on the tour.

If minimum number of passengers has not been achieved, we will have a local guide. Sonatours provides services of local tour guides to make sure you will get an unforgettable experience.

Q. How many people will be on my trip?

A: Average group size are between 15 to 50 passengers but it may vary from departures to departures.

Q. Do you facilitate clients with disability?

A: Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair access. It is possible to bring along a folding type wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

Q. Can I travel with my child or infant?

A: Sonatours welcomes children and infants. The rates for children and infants for all the tours are available in the brochure and on the website. If your child requires a booster/child seat, please carry one.

Q. Can I carry buggies and car seat during the tour?

A: Yes, you can carry foldable buggies and if your child requires a booster/child seat, please carry your own.

Q. Are tips included?

A: On all our group tours, only tips for the driver are included. However, should you wish to tip separately to driver and tour manager, you are welcome to do so at your discretion.

Q. When does my day start?

A: The day usually starts between 8 & 9am. Further instructions you will be given the night before. However, this may differ depending on the activity

of the day or when having an early flight.

Q. How much walking is involved per day for the duration of the tour?

A: This tour involves certain amount of walking per day. In your tour approximate walking is 4-5hrs (approx) per day however, the walking is not all at one time.

Q. Will I have free time?

A: Each itinerary offers the perfect balance of downtime and discoveries. We also give you the opportunity to tailor your trip with optional experiences. If you decide to venture on your own during your free time, preferably you go in a group, keep the guide contact and the hotel address handy. Please do inform the tour director. We recommend you download an offline map too.

Q. Do I need to get a local SIM card?

A: Usually it is not necessary, should you require one kindly speak to your Tour manager/Local guide for assistance

Q. Should I bring any electric outlet adapter and charger for my electronics?

A: Electrical currents vary Globally. We recommend that you carry a universal adapter and your electronic charges for your convenience and comfort.

AddOns Optional 1

London Express 3 days

London 2nts

Daywise Itinerary:

Day 01

LONDON HEATHROW AIRPORT - HOTEL

Arrive at London Heathrow Airport and you will be met by our representative at the arrivals hall. Later you will be transferred to your hotel. Check in hotel will be from 14:00hrs. The rest of the day will be free to explore the local surroundings on your own.

[X]Breakfast [X] Lunch [X] Dinner

Day 02

FULL DAY LONDON SIGHTSEEING - MADAME TUSSAUDS - LONDON EYE

Today post breakfast depart for a full day, orientation, city tour where you will see Swaminarayan Temple, Westminster Abbey, Tower of London and Buckingham Palace, Big Ben, Trafalgar Square, Piccadilly Circus, & The Houses of Parliament. Later you will visit Madame Tussauds museum where you will have the opportunity to see some of the many famous icons and take photos. Continue your tour and experience the Coca-Cola London Eye in one of the 32 high-tech glass capsules to give you an ever-changing perspective of London. In the evening return to your hotel after dinner.

[Y]Breakfast [X] Lunch [Y] Indian Dinner

Day 03

HOTEL - CONTINUE WITH YOUR TOUR ONWARDS - OR LONDON HEATHROW AIRPORT

After breakfast check-out of the hotel by 11:00hrs, you have some free time depending on your flight. Transfer to Heathrow airport. If, however you are connecting to a European tour then you may be provided with a packed breakfast in the morning and will also be picked up by your touring coach.

[Y]Breakfast [X] Lunch [X] Dinner

Return with the Happy Memories of the Tour!!!

Accommodation:

City	Nights	Hotels	Hotel Rating
London	2nts	Kingsland Hotel or Similar	3 Star

Tour Cost:

Passengers	Rates	Sharing
	GBP	
Per Adult	245.00	Twin Room
Per Adult	245.00	Double Room
Per Adult	245.00	Triple Room
Child 2-11 yrs	200.00	1st Child(with Bed) when 2 adults paying
Child 2-11 yrs	180.00	2nd Child(without Bed) when 2 adults paying
Infant 0-23 Months	70.00	Infant
Per Adult	305.00	Single Room

Inclusions:

- * All nights in 3* / 4* star hotels with breakfast
- * Meal plans as indicated in the itinerary
- * Executive coach transportation
- * Entrances to sightseeing's and excursions as per the itinerary
- * Tips to guides and drivers included
- * Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached)

Exclusions:

- * Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, porter service, other personal expenses, etc..
- * Visa charges
- * Any cost of beverages, alcohols with the set meals.
- * Travel insurance
- * Other services not listed in inclusive item & the itinerary