



Here is your package for

# Australia, New Zealand & Fiji 25 Days

24 Nights/25 Days

Tour Code : ST/BI/1209

# Overview

Travel Date:



2026: 22 Nov |  
2027: 21 Feb |

Destinations



Sydney , Auckland , Cairns , Christchurch , Franz Josef ,  
Hamilton , Melbourne , Nadi , Queenstown , Te Anau ,  
Wanaka



Meals

Breakfast 20 , Dinner 20 , Lunch 1

## Highlights



Australia:

Sydney City Tour, Opera House

Visit the beautiful Blue Mountains

Melbourne and 12 Apostles drive

Kuranda train journey through 15 tunnels and over 40 bridges

Skyrail Cableway over the rainforest

The Great Barrier Reef

tour

New Zealand:

Auckland

Waitomo Caves

Rotoura

Lake Taupo; Huka Falls; Mine Bay Maori Rock Carvings

Christchurch

Greymouth

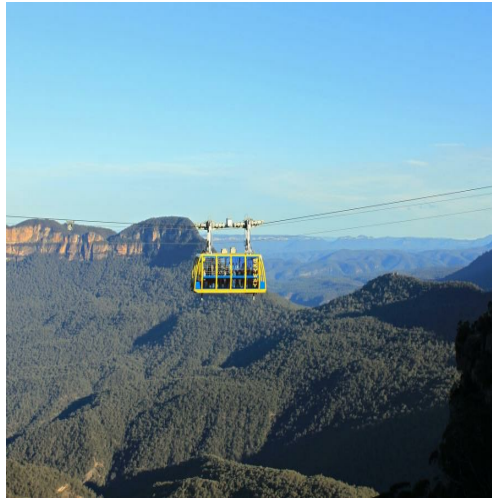
Hamilton

Fiji:

Fiji Islands

Viti Levu Island tour

# Tour Gallery



# Itinerary

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Day  
1

## Depart for Melbourne (AUS)

Today you board your flight to Melbourne.

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Day  
2

## In Transit to Melbourne

Transit in Flight.

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Day  
3

## Melbourne (AUS)

On arrival, you check into the hotel. This evening, relax and enjoy a stroll in the city. Arrival time is subject to availability.

Indian Dinner

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Day  
4

## Melbourne - Philip Island

This morning is free at leisure for shopping. After lunch enjoy a city tour and experience the beautiful architecture of some of our most famous landmarks including the Melbourne Town Hall, St Paul's Cathedral, Victorian Parliament, Flinders Street Station and Federation Square. Early evening takes a tour to Phillip Island from Melbourne and see the heart-warming phenomenon of these little penguins as they emerge from the surf and waddle to the safety of their dune burrows. From your nearby vantage point you'll be able to watch the penguins feed their waiting young with the pilchards and anchovies they've caught. Late evening return to your hotel.

Breakfast , Indian Dinner

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Day  
5

## Great Ocean Road

Today, drive along the Great Ocean Road to Prince town and view the famous 'Twelve Apostles'. Witness the rugged splendour of the Twelve Apostles, magnificent rock stacks that rise majestically from the Southern Ocean on Victoria's dramatic coastline. Created by constant erosion of the limestone cliffs of the mainland beginning 10-20 million years ago, the stormy Southern Ocean and blasting winds gradually eroded the softer limestone, forming caves in the cliffs. The caves eventually became arches and when they collapsed rock stacks up to 45 m high were left isolated from the shore. After dinner, you return to the hotel.

Breakfast , Indian Dinner

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Day  
6

## Melbourne - Cairns (AUS)

Today catch your flight to Cairns, a popular travel destination for foreign tourists because of its tropical climate and it also serves as a starting point for people wanting to visit the Great Barrier Reef and Far North Queensland. Upon arrival at this wonderful seaside city you will be transferred to hotel and the rest of the day is at leisure.

Breakfast , Indian Dinner

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Day  
7

## Karunda (AUS)

Today you join the famous Karunda Railway for a breath-taking journey to the village of Karunda. Famous for its markets, this mountain town is surrounded by spectacular tropical scenery. After some free time, you return to the lowlands by the Skyrail Cableway, a beautiful rainforest experience. (NB: You may have to travel up by Skyrail and down by train, depending on availability)

Breakfast , Indian Dinner

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Day  
8

## Great Barrier Reef (AUS)

This morning you board the high-speed Catamaran to the Outer Reef. Enjoy the splendours of the world's most extensive reef system, this being the biggest structure made by living organisms. In the 'lagoon' between the outer reef and the coast, the waters are dotted with smaller reefs, quays and islands. You stop to Snorkel along the reef and view the coral and fish from a semi-submersible craft. Today enjoy a buffet lunch aboard your cruise boat. Later you return to Cairns.

Breakfast , Lunch , Indian Dinner

Day  
9

### Cairns - Sydney (AUS)

Our flight today takes us into Australia's fashionable city of Sydney. Upon arrival, you will be transferred to your central hotel for check-in. Later, depending on time of flight, you have some free time to walk around the city. This evening enjoy a sumptuous Indian meal.

Breakfast , Indian Dinner

Day  
10

### Sydney City Tour - Harbour Cruise

Today you tour Australia's oldest and largest settlement and the most vibrant city. You start of the tour by visiting the famous Sky tower eye to enjoy a wonderful panoramic view of this gorgeous city. Later drive to the splendid Opera House, Harbour Bridge, Royal Botanical Gardens, and Bondi Beach & Darling Harbour. Later return to the city to enjoy a harbour cruise and dinner.

Breakfast , Indian Dinner

Day  
11

### Blue Mountains Tour

This morning you visit the spectacular Blue Mountains, part of the Great Dividing Range. The blue haze, which gives the mountains their name, is a result of the fine mist of oil given off by the eucalyptus trees. Here, enjoys a ride on the Skyway and Scenic Railway. Enjoy the views of the Three Sisters

Breakfast , Indian Dinner

Day  
12

### Sydney - Depart for Queenstown (New Zealand)

This morning transfer to the airport for your onward flight to Queenstown, New Zealand. On arrival head to Te Anu for overnight.

Breakfast , Indian Dinner

Day  
13

### Te Anu - Milford Sounds - Queenstown

Today after breakfast head towards Milford Sound, making stops en route to view the scenery, including the fabled Mirror Lakes. On arrival, board the MV Milford Monarch for a spectacular cruise through the fjord and out to the Tasman Sea. Milford Sound, with Mitre Peak at its heart has often been referred as one of the natural wonders of the world, due to the combination of its deep blue waters, towering peaks and spectacular waterfalls. Head to Queenstown for overnight.

Breakfast , Indian Dinner

Day  
14

### QueensTown - Wanaka

After breakfast have short tour of Queenstown tour with a visit to the famous Kawarau Bridge, home of the original Bungee Jump founded by AJ Hackett. Dare to take the plunge from the 141-foot (43-meter) platform (at your own expense), or just watch the brave. After lunch proceed to Lake Hayes and its stunning scenery and reflective surface and continue to the historic Arrow town. Built on the banks of the Arrow River during the 1860's gold rush. Continue onto Gibbston Valley Winery where you will learn more about the history of the region and winemaking. Enjoy a tour of the unique wine cave that has been blasted out of the mountains to create an ideal environment to store the wine. Travel via the Cardrona valley road to Wanaka. Overnight in Wanaka.

Breakfast , Indian Dinner

Day  
15

### Wanaka - Mt Cook - Lake Matherson - Fox Glacier - Franz Josef Glacier

Today feast for the eyes and the cameras. We start the day with a visit the Lake Matheson (if weather permits you can see the reflection of Mt Cook and the Southern Alps on the lake). Proceed to through to see the Fox Glacier a 13-kilometre-long temperate maritime glacier. The scenic day continues with a visit to the long temperate maritime Glacier of Franz Josef. Overnight Franz Josef

Breakfast , Indian Dinner

Day  
16

### Franz Josef - Greymouth - Christchurch

Today we travel the scenic route famously referred to as the trans Alpine route by road through Arthur's pass from Greymouth to Christchurch. Time permitting stopping to take in the view at Lake Pearson, a large and attractive hourglass shaped Lake located in the High Country. On arrival at Christchurch have an orientation tour of the town. If time permits visit the International Antarctic Centre (tickets not included). Overnight in Christchurch.

Day  
17

### Christchurch - Hamilton

After breakfast have an orientation tour of Christchurch to see the Cathedral (from outside), visiting the Antarctic centre (entrance not included). Later take a flight and proceed to Hamilton. On arrival check in

Breakfast , Indian Dinner

Day  
18

### Hamilton - Rotorua - Waitomo Caves - Hamilton

After breakfast depart for Rotorua visiting the white steam from underground hot springs drifting through parks and gardens (smell the sulphur in the air) and you will know that you are very close to the hot centre of the planet. On arrival, you will get a guided tour of the Te Puia Thermal Reserve with its boiling mud pools and steaming geysers. Later proceed to the famous Waitomo Caves complex. This whole area is riddled with limestone caves and strange limestone formations. Enjoy a guided tour of the famous Glow-worm Grotto, with an unusual assortment of stalactites and Stalagmites, and hundreds of glow worms, experienced on an underground boat ride. Head back to Hamilton for overnight.

Breakfast , Indian Dinner

Day  
19

### Hamilton - Auckland

After breakfast visit the Hamilton gardens. The 54-hectare park is based on the banks of the Waikato River and includes enclosed gardens, open lawns, a lake, a nursery, a convention centre. After lunch (not included) head for Auckland. Overnight in Auckland

Breakfast , Indian Dinner

Day  
20

### Auckland City tour

After breakfast and have a city tour of Auckland. See the Harbour Bridge to the North Shore before returning to the central city to visit Queen Street and the Auckland Viaduct. Next visit the city's oldest park, the Auckland Domain, which is situated on an ancient volcano. Stop in the quaint village of Parnell and wander around the historic buildings many of which have been transformed into fashionable boutiques. Enjoy the scenic waterfront route of Tamaki Drive to the Michael Joseph Savage Memorial Park, in Mission Bay. Here you will see a memorial to the first Labour Prime Minister of New Zealand and the founder of the welfare state. The park has panoramic views over Whenua Rangatira, Auckland city and Waitemata Harbour and is great for photo opportunities. Overnight in Auckland

Breakfast , Indian Dinner

Day  
21

### Auckland - Fiji

After breakfast check out and transfer to the airport for your flight to Nadi (Fiji). Transfer to the airport for your flight to Fiji. Upon arrival, you will be transferred to your hotel where you will have some time to swim in the pool before dinner. where you will have some time to swim in the pool before dinner

Breakfast , Indian Dinner

Day  
22

### Island tour

Today enjoy a tour of the Island. We visit the park of the sleeping giants, the Hindu Temple and Nadi city centre. Later visit the markets

Breakfast , Indian Dinner

Day  
23

### Fiji day to relax

Today you have a day to relax in Fiji

Breakfast , Indian Dinner

Day  
24

## Fiji - Depart

After breakfast depart for the airport for your flight back home

Breakfast

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Day  
25

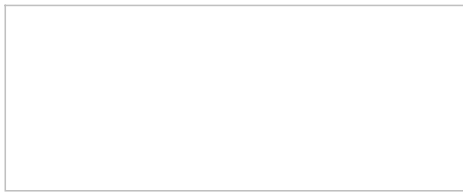
## Arrive UK

Arrive

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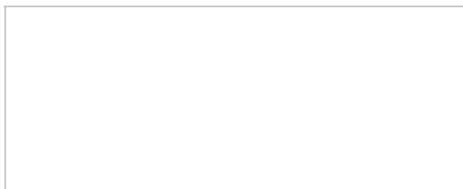
# Hotels

## Sydney - 2



Travelodge Hotel Sydney  
or Similar

## Auckland - 3



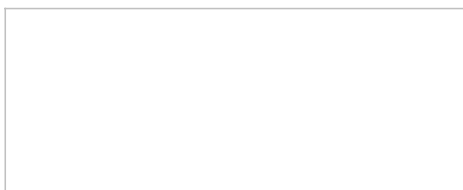
Grand Millennium Auckland  
or Similar

## Cairns - 3



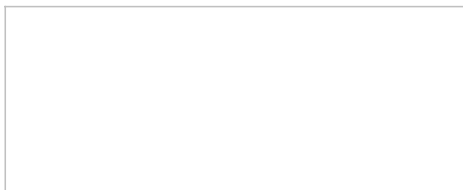
Doubletree by Hilton Cairns  
or Similar

## Christchurch - 3



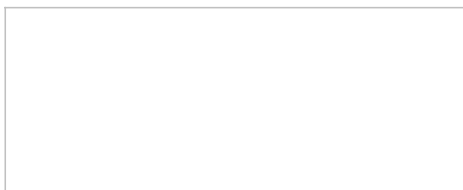
Novotel Christchurch Cathedral Square  
or Similar

## Franz Josef - 1



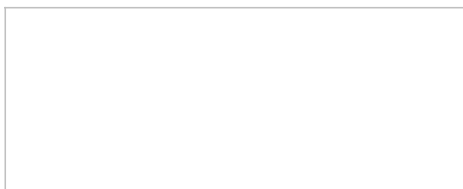
Scenic Hotel Franz Josef Glacier  
or Similar

## Melbourne - 1



Clarion Suites Gateway  
or Similar

## Nadi - 1



2. Double Tree Resort by Hilton Hotel Fiji  
or Similar

## Queenstown - 1



Millennium Hotel Queenstown  
or Similar

**Te Anau - 2**



Distinction Luxmore Hotel  
or Similar

# Trip Cost

Net & non-commissionable rates per person

Departures: 22/11/2026, 21/02/2027

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	10300.00	8400.00	8400.00	8400.00	6720.00	6520.00	2000.00

Departures: 22/11/2026

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
USD	14420.00	11760.00	11760.00	11760.00	9480.00	9130.00	2800.00

Departures: 22/11/2026, 21/02/2027

From Melbourne(without Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	9100.00	7200.00	7200.00	7200.00	5760.00	5560.00	1800.00

Departures: 22/11/2026, 21/02/2027

From Melbourne(without Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
USD	13195.00	10440.00	10440.00	10440.00	8355.00	8065.00	2610.00

# Payment Schedule & Policy

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## Payment Schedule

- 50% of Holiday Cost for International Flight Tours at the time of Booking 84 days / 12 weeks prior to departure
- 56 days / 8 weeks prior to departure 100% of the Holiday Cost for International Flight Tours

## Cancellation Policy

- More than 56 days prior to departure date 50% of Total Holiday Cost for International Flight Tours
  - 55 - 42 days prior to departure date 75% of Total Holiday Cost for International Flight Tours
  - 41 - 15 days prior to departure date 90% of Total Holiday Cost for International Flight Tours
  - 14 days prior to departure date 100% of Total Holiday Cost for International Flight Tours
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# Inclusions / Exclusions

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## Inclusions

- Meal plans as indicated in the itinerary [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Executive coach transportation [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Only Driver Tips included [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Only Driver Tips included [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Entrances to sightseeing's and excursions as per the itinerary [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Entrances to sightseeing's and excursions as per the itinerary [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- All Internal Flights Including Airport Taxes [ For City Of Origins : **From Melbourne(without Flight)** ]
- Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached) [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached) [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Return international and Internal flights [ For City Of Origins : **From London (with Flight)** ]
- Accommodation in 3\* / 4\* star hotels with breakfast [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]

## Exclusions

- Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc.. [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Visa charges [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Travel insurance [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Other services not listed in inclusive item & the itinerary [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc.. [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Visa charges [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Travel insurance [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Other services not listed in inclusive item & the itinerary [ For City Of Origins : **From London (with Flight), From Melbourne(without Flight)** ]
- Return flights to and from [ For City Of Origins : **From Melbourne(without Flight)** ]
- Arrival and Departure transfers at destination [ For City Of Origins : **From Melbourne(without Flight)** ]



# FAQ

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## Can I join the tour from any part of the world?

A: Yes, you can fly to Melbourne (Australia), our first point in the tour preferably a day earlier. Please do inquire in the office to arrange your logistics for both arrival and departure. Meeting point is the hotel on the first night of the tour.

## Weather & Essential to carry

A:

Q. How can I check the local weather?

A: You can check the local weather to your destinations here: [www.accuweather.com](http://www.accuweather.com)

Q. What is the best time to travel?

A: Every effort has been made to select date where the weather is moderate to ensure your best experience of these countries. (Kindly note due to changing weather conditions globally, Sonatours is not liable for weather variations).

Q. What clothes shall I wear or pack?

A: During the lovely summer months, it is advisable to wear light garments during the day but keep a light jacket or sweater in your hand luggage as evenings can get chilly.

A: We suggest waterproof jacket and pair of sunglasses.

A: During the holiday most of the dressing is casual attire. Should you independently wish to visit Casino or Nightclub, evening wear is required.

Q. What kind of footwear will I need on the trip?

A: We suggest trainers, walking shoes, sandals, chappals or similar.

## Passport; Immigration & Visa

A:

Q. Do I need to carry a passport?

A: Yes, all passengers must travel with their passport if traveling outside the country you live in. We request you to see the following websites for the latest updates on travel to your destinations.

For UK Resident: [www.gov.uk/foreign-travel-advice](http://www.gov.uk/foreign-travel-advice)

For USA Resident: [travel.state.gov/content/travel.html](http://travel.state.gov/content/travel.html)

Q. How long should the passport be valid?

A: Please ensure you have a passport that is valid for at least 6 months from the date of completing your tour.

Q. What are the Visa Requirements?

A: You are responsible to ensure that you have correct documentation.

British passport holders: Require an ETA (Electronic Travel Authority) prior to arrival in Australia and New Zealand (ETA updates to follow) or contact the office. Please see the link below for further information:

Australia: [immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/evisitor-651](http://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/evisitor-651)

New Zealand: [immigration.govt.nz/new-zealand-visas/apply-for-a-visa/about-visa/nzeta](http://immigration.govt.nz/new-zealand-visas/apply-for-a-visa/about-visa/nzeta)

Fiji: Do NOT require a visa to travel to Fiji (visa updates to follow) or contact the office.

Non-British passport holders: Please do check with the relevant commission or Embassy in country of your residence.

Sonatours is not responsible or liable in any way should you be denied travel due to incorrect documentation.

Q. What happens to me if I am stopped at custom and immigration?

A: Sonatours cannot be held responsible if passengers are stopped or held by any government departments, e.g. Police, Customs, Immigration or any other authorities. We are sorry to say that the tour will continue and no financial or any other kind of responsibility will be accepted by Sonatours.

## Money Matters

A:

Q. What is the currency used?

A: On this tour you will be travelling to Australia, Fiji & New Zealand.

Australia: Australian Dollar (AUD).

Fiji: Fijian Dollar (FJD)

New Zealand: New Zealand Dollar (NZD).

Q. Can I use my Credit/Debit cards there?

A: We recommend that you take a credit or debit card on holiday with you, as it provides extra financial flexibility. Major international credit cards, such as

Visa or MasterCard are accepted by many restaurants, shops and hotels.

Most countries are using chip and pin. In cases where chip and pin not used, please be cautious when handing your debit/credit card.

**Q. Are ATM machines available?**

**A:** Major cities will have cash/ATM machines where cash can be withdrawn with your credit or debit card, though this might incur a fee charged by your card provider. Advise your bank which countries you are visiting prior to travel so that you do not run the risk of your card being refused and subsequent expensive phone calls to unlock it.

**Q. Where can I exchange my money?**

**A:** Money can be exchanged at Airports, Banks, Exchange Bureaus and at the hotels. You may also need your passport for identification, please be aware that locally exchange rate may vary.

## **Health (Medication); Welfare & Travel Insurance**

**A:**

**Q. Do I need any vaccinations?**

**A:** For further information on vaccinations please check with your medical doctor for recent updates or go on the following website:

[www.nhs.uk/conditions/vaccinations/nhs-vaccinations-and-when-to-have-them/](http://www.nhs.uk/conditions/vaccinations/nhs-vaccinations-and-when-to-have-them/)  
or contact your medical doctor for recent updates.

**Q. Should I bring all my medication with me?**

**A:** Please travel with all your necessary medication for the duration of your trip including your prescription/doctors report confirming the medication.

**Q. Do I need to declare any special medical condition and requirements prior to booking the tour?**

**A:** Should you have pre - existing medical conditions or requirements (e.g. oxygen during flight or sleeping, colostomy bags, etc). Kindly advise the office at the time of booking.

**Q. What happens if I am unwell during the tour?**

**A:** Should you feel unwell during the trip, kindly contact the Hotel Reception, Tour Manager/Local Guide. We regret that no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing. Strongly recommend to have personal travel insurance to cover these mishaps.

**Q. What happens if an accident occurs while on the tour?**

**A:** Should you be involved in an accident (minor or major), please contact your Tour Manager / Local Guide. Unfortunately, no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing.

**Q. What should I do if there is an incident?**

**A:** Sonatours makes every effort to keep your health and safety in mind. However, should an unforeseen incident occur please contact your tour manager/ local guide/hotel reception for immediate assistance.

**Q. Do you facilitate clients with disability?**

**A:** Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair excess. It is possible to bring along a folding type of wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

**Q. What happens if I have lost or left something in the hotel?**

**A:** Kindly note that you are responsible for looking after your valuables and property when on vacation. If an item has been left in a hotel you will need to call the hotel and arrange with them directly for the return of your item, there might be charges involved.

**A:** You are advised not to carry unnecessary valuables and to be vigilant, as tourist spots are well known targets for pickpockets. In case of theft, you will need to advise your Tour Director immediately and report the theft to the police. This should provide you with a police report or crime reference number.

**Q. Do I need travel insurance?**

**A:** We strongly recommend you travel with Travel/Medical Insurance from your country of residence. Kindly ensure you get the correct insurance for the tour.

**Q. Can Sonatours provide travel insurance?**

**A:** There are various travel insurance providers in the market, however Sonatours does not provide Travel Insurance.

## **Accommodation & Transport**

**A:**

**Q. How are rooms allocated?**

**A:** Each hotel checks their bookings and room inventory in the morning and pre-assigned the rooms. Sonatours have no control over room allocations.

**Q. Can you guarantee rooms together?**

**A:** Room allocation is done by the hotels. Rooms together only be requested but not guaranteed.

**Q. Is early check - in available?**

**A:** Early check in not normally available. Sonatours can on your request enquire with the accommodation on the availability and the charges applicable for an early check in.

**Q. What facilities are there in the room?**

**A:** Facilities vary from Hotel to Hotel and include en-suite bathrooms, generally TV, safe box, telephone, mini bar, room service (use of some of the services are chargeable and to be settled by yourself at the time of checkout). Hotels may require your credit card to cover your extras or cash deposits.

**Q. Will the room have walk in shower?**

**A:** Not all hotel rooms have walking showers.

**Q. Does my room have Tea & Coffee making facilities?**

**A:** Please note that not all hotels provide tea/coffee in the room. If hot water is required, kindly request the hotel reception for assistance.

**Q. Is smoking allowed in the hotels/rooms?**

**A:** Hotels do not allow smoking in the rooms. However, designated smoking areas are provided.

**Q. Is WIFI freely available?**

**A:** Most hotels will have WIFI available in the public areas. Please check with hotel reception for WIFI information in the rooms.

**Q. Do all rooms have air-condition?**

**A:** Most hotels rooms in these countries offer air-conditioners or fans.

**Q. Will all hotels have lifts?**

**A:** Most of the hotels worldwide will have lifts. However, at some places Heritage Hotels or Resorts are used in such cases lifts cannot be guaranteed.

**Q. What time do I need to be at the airport?**

**A:** All flight tours originating in the UK require that you be at the airport for your flight at least 3 hours prior to your flight time. Your final itinerary confirmation will confirm the time you need to be at the airport. Should you miss your flight Sonatours will not be liable for any costs incurred for you to join the tour. The office will make every effort to assist you in such circumstances.

If you have booked the tour without flights, please meet the group at the hotel. Details will be sent to you at a later date. Please do check with the office as you might need to book a hotel before the tour starts and after it finishes.

Please be on time as we cannot be held responsible or liable for any loss or expense suffered if you miss the flight or coach.

**Q. Are flights upgrades available?**

**A:** On long haul flight tours upgrade to your flights is possible. Please advise the office at the time of booking to get the best possible price.

**Q. Can I select my seats on the airplane?**

**A:** International flight booking are booked as a group and the airlines will allocate the seats. Should you have a specific request it will be forwarded to the airline but cannot be guaranteed.

**Q. What are the luggage requirements on the airplane?**

**A: International Flights:** Different airlines will have different requirements on the weight allowance. It can range 20-30kgs for your main luggage and 5kg for hand luggage.

**Internal Flights:** Where applicable the baggage allowance is strictly 15 Kg in soft luggage.

We do advise you to travel light. This information will be on your e-ticket once the tickets have been issued.

**Q. What other transport is there in this tour?**

**A: In this tour we have following internal flights:**

**Australia:** Melbourne - Cairns; Cairns - Sydney.

**New Zealand:** Christchurch - Auckland

**Q. What type of coach will I be travelling in?**

**A: We use the finest fleet of fuel-efficient coaches. Most coaches will have armrests & are fully air-conditioned or air-cooled—all with reclining seats.**

Coaches in these countries do not have emergency WC facilities. Frequent comfort stops are being made for your convenience. The high vantage point from your coach's windows means you can take in all the glorious scenery, whether it's a vast-rural landscape or an urban city center. On a touring holiday there are some long journeys which are unavoidable especially what travelling from city to city.

**Q. Can I select my seats on the coach?**

**A: We have a strict seat rotation policy when travelling by coaches on all our international tours.**

**Q. What is the smoking and alcohol policy while travelling by coach?**

**A: There is a strict policy of "no smoking, no alcohol and no smelly food" on all our coaches. We do, however, make plenty of comfort stops.**

## **Food Matters**

**A:**

**Q. Can I request my flight meal and is it guaranteed?**

**A: Meal request should be advised at the time of your booking; Sonatours will request on your behalf, but we cannot guarantee the request. Sonatours are not liable in case the requested flight meal cannot be fulfilled. Please be advised that complimentary meals are not available on the internal flights.**

**Q. What meal options are available to me while on tour?**

**A: Sonatours can cater for a range of Asian Vegetarian (e.g. Jain, Swaminarayan) as well as Asian Non-Vegetarian (Halal). Kindly advise your meal preference/allergies at the time of your booking. In areas where Indian is not available local cuisine will be provided.**

**Q. Where will I have my daily meals?**

**A: On all tours breakfast is at the hotel and dinners is at various restaurants or hotels.**

**Q. Should I carry dry snacks?**

**A: Dry snacks can be carried, provided they are pre-packed, and all the ingredients are clearly listed on the packaging.**

**Q. What is the cost of a local meal?**

**A: On an average local meal costs about £15-£20 per person per meal. This estimated price varies from city to city and country to country.**



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**Sona Tours USA**

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When you're ready to begin planning, Connect with us.

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We are on



