



Here is your package for

## Best Of Europe 15 Days

14 Nights/15 Days

Tour Code : STL/BI/1193

# Overview



Travel Date:

2025: 21 Apr | 04 May | 12 May | 01 Jun | 29 Jun | 28 Jul | 04 Aug | 17 Aug |



Destinations

Frankfurt , Innsbruck , Padova , Florence , Rome , Pisa ,  
Central Switzerland , Geneva , Paris



Meals

Breakfast 14 , Dinner 14 , Lunch 11 , Picnic Lunch 1

## Highlights



### What you see:

**5 Countries you visit: Germany, Austria, Italy, Switzerland, France**

**Germany:** Cologne: Rhine River cruise, Black Forest, Koblenz

**Austria:** Innsbruck, Swarovski Crystal World

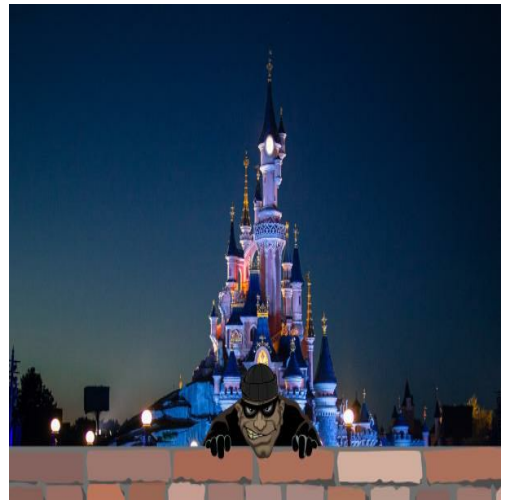
**Italy:** Venice: St. Mark's Square, Walking tour of Florence, Vatican City, Colosseum (view from outside), Trevi Fountain, Pisa The Leaning Tower (outside), Milan, Lake Garda

**Switzerland:** Lucerne, Interlaken, Zurich, Mt. Titlis, Jungfrau (optional), Golden Pass train from Gstaad to Montreux, Fork Alimentarium in Vevey, DDLJ Bridge in Gstaad, Geneva

**France:** Paris: City tour including the Eiffel Tower (3rd level visit) and River Seine boat cruise, Disneyland® Park (Optional – one-Day ticket)



## Tour Gallery



# Itinerary

Day  
1

## Arrival – Frankfurt

On arrival at Frankfurt Airport meet with tour director and depart hotel (Check in time is after 16:00 HRS) – Free time for Leisure After dinner, check into your hotel for the night.

Indian Dinner

Day  
2

## Frankfurt area -Black Forest (Drubba) – Innsbruck

After breakfast, head southwards driving through the renowned Black Forest region of Southern Germany. Enroute stop at Drubba Centre in the heart of the forest, Great opportunity to buy them and other souvenirs at the factory. Head towards our final destination Innsbruck in Austria for dinner and overnight.

Breakfast , Indian Lunch , Indian Dinner

Day  
3

## Innsbruck - Swarovski - Lake Garda - Padova

After breakfast, depart for Wattens to visit the Swarovski Museum, great opportunity to buy their incredible man-made crystals. After the intensive shopping of these amazing crystals, we head back to Innsbruck. On arrival have walking city tour of Innsbruck, the capital of the Tyrol province. This tour includes the Goldenes Dachl (the Golden Roof), an ornate Gothic balcony, the 17th-century fountain with the equestrian statue of King Leopold V, St. Anne's Column, and the Triumph Arch, Innsbruck's arch of celebration. Later in the afternoon, drive south towards the Italian border. Your first stop upon crossing will be Lake Garda, the largest lake in Italy, renowned for its crystal-clear waters. Continue to the Padova area for dinner and an overnight stay.

Breakfast , Indian Lunch , Indian Dinner

Day  
4

## Padova – Venice – Florence

After breakfast, head to Venice Island and experience the waterbus along the Giudecca Canal to reach the heart of Venice, St. Mark's Square. Enjoy a walking tour to capture photos of the historic Ducal Palace (from outside), the Bridge of Sighs, Rialto Bridge, the magnificent St. Mark's Basilica (from outside) and much more. Have an optional gondola ride (not included). Finally, return to your coach parking and drive to Florence for an overnight stay.

Breakfast , Indian Lunch , Indian Dinner

Day  
5

## Florence – Rome

After breakfast, have a walking tour to explore the birthplace of the Renaissance. Visit the impressive Duomo, the imposing 14th-century Palazzo Vecchio Tower, and admire the Uffizi Gallery from the outside. See Ponte Vecchio, Florence's iconic bridge spanning the Arno River. In the afternoon, drive to the 'Eternal City' of Rome. Dinner and overnight stay in Rome area.

Breakfast , Indian Lunch , Indian Dinner

Day  
6

## Vatican City – Rome City tour

Today after breakfast visit the world's smallest nation and the seat of Christianity - Vatican City. Explore St. Peter's Basilica, renowned for its immense size, beauty, and splendour as the world's largest cathedral. Continue to Rome for a walking tour to visit the Piazza Venezia and the monument dedicated to Victor Emmanuel II, Italy's first king. Stroll to the iconic Spanish Steps and the Trevi Fountain, where legend suggests tossing a coin over your left shoulder ensures your return to Rome, last two stops of the day before dinner are a visit to the magnificent Pantheon, originally a temple for pagan gods and now the final resting place of renowned artist Raphael and several Italian kings and the Colosseum from the outside. After a busy and exciting day head for the dinner and overnight.

Breakfast , Indian Lunch , Indian Dinner

Day  
7

## Rome – Pisa

This morning, after breakfast, drive to Pisa, a city situated along the River Arno-renowned as the birthplace of Galileo Galilei, and for its iconic Leaning Tower, (built in 1174 and gradually tilting approximately 1mm annually. Visit the renowned 'Field of Miracles' (Campo dei Miracoli), where you capture photos in front of the Leaning Tower, the Cathedral (Duomo), and the Baptistery (entrance fees not included). Later return to our coach

parking and head for dinner and onto the hotel for overnight.

Breakfast , Indian Lunch , Indian Dinner

Day  
8

## Pisa – Milan – Centre Switzerland

After breakfast, we begin our journey to Switzerland via Milan, (World capital of design and fashion). On arrival in Milan, have a city tour exploring the historic centre of the city, seeing sights such as the impressive Duomo (Cathedral), (masterpiece of Gothic architecture in Italy), have a photo stop at La Scala Opera House. Continue our journey to Zurich (Switzerland). After dinner, we will proceed to the hotel for an overnight stay.

Breakfast , Indian Lunch , Indian Dinner

Day  
9

## Central Switzerland - Mt Jungfrau (Optional) – Interlaken - Central Switzerland

After breakfast we head to Interlaken where have an optional tour of Mt. Jungfrau, Europe's highest railway station at 11,133 ft. The journey begins with the new Eiger Express tri cable gondola ride up to Eiger Glacier, offering breathtaking views of the changing alpine landscapes. From there, a delightful cogwheel train takes us through this unique adventure. At Sphinx Terrace, a remarkable metal-grate platform encircling the Sphinx Observatory, enjoy a spectacular 360-degree view of the Great Aletsch Glacier and the surrounding peaks. Inside the Ice Palace, adorned with intricate ice sculptures, explore this frozen wonderland and send a postcard from Europe's highest post office with a special postmark. For those not taking optional tour for the Jungfrau, have free time in Interlaken, to enjoy the charming town nestled between two lakes and popular among Indian movie directors for its scenic beauty. Later we all proceed for dinner and overnight at the hotel.

Breakfast , Indian Lunch , Indian Dinner

Day  
10

## Central Switzerland - Mt Titlis – Lucerne – Lion Monument – Central Switzerland

Today, experience an extraordinary journey starting with the world's first revolving aerial cable car to Mt. Titlis, ascending to a breathtaking height of 10,000 feet. During the ascent, you may catch sight of people below engaged in themed walks or riding Trotti bikes in the valley. Upon reaching the summit, explore the fascinating icy glacier cave and enjoy the expansive open terrace. Engage in snow activities or opt for a ride on the ICE Flyer chair lift (Subject to Weather permit) to glide over the crevasses. Walking on Europe's highest suspension bridge for unparalleled views. Later in the afternoon, descend from Mt. Titlis and proceed to Lucerne. Visit the iconic Lion Monument, as well as free time to shop. or alternatively take a leisurely stroll across the historic Kappelbrücke, (world's oldest covered wooden bridge). Dinner and overnight at the hotel.

Breakfast , Indian Lunch , Indian Dinner

Day  
11

## Central Switzerland - DDLJ Bridge – Golden pass train –Montreux – Vevey - Geneva area

This morning, depart for Gstaad. Upon arrival, our first stop is at the famous DDLJ bridge, continue on a train journey on the Golden pass train at Gstaad, for spectacular views of the Alps enroute to Montreux. Upon arrival, have an orientation tour of this charming lakeside town. Continue onto Vevey, have a photo stop at the Fork Alimentarium, (a sculpture of a stainless-steel fork) on the shores of Lake Geneva. Proceed to Geneva for an orientation tour. Highlights include photo stops at the Place des Nations, renowned for its international significance, the intricate flower clock, the Reformation Monument honouring Geneva's history, and the iconic Jet d'Eau fountain spraying into Lake Geneva. Tonight, we settle in the Geneva area for our overnight stay after the dinner.

Breakfast , Indian Lunch , Indian Dinner

Day  
12

## Geneva area – Paris – Seine cruise

This morning, bidding farewell to the majestic Swiss Alps head towards Paris, passing through the Burgundy (famous wine-growing region) and its main city, Beaune. See the vistas of vineyards and charming chateaus that produce some of France's finest wines. Upon arrival in Paris, have a delightful boat cruise along the River Seine to see some of the famous landmarks such as the Alexander III Bridge, the Orsay Museum, the National Assembly, and even Paris' own Statue of Liberty and after the dinner proceed to hotel for overnight stay.

Breakfast , Indian Dinner

Day  
13

## Full day at leisure or choose from one of the 2 optional tours

If you choose full day at leisure there will be no meals or transfers included on this day.

### Option 1: Full day at Disneyland Paris (100kms)

Today, you could enjoy a full-day ticket to either Disneyland Park or Walt Disney Studios Park at Disneyland Paris, Europe's premier tourist destination. Experience world-class attractions, captivating shows, and lively parades such as Crush's Coaster, Cars Race Rally, The Twilight Zone Tower of Terror, Indiana Jones and the Temple of Peril, Space Mountain: Mission 2, Big Thunder Mountain, and many others. Around 6 pm, we will depart from the park and head



into for dinner and overnight stay.

**OR**

**Option 2: Full day at Versailles Gardens & Val d'Europe shopping (150kms)**

After breakfast proceed to Versailles, to visit the magnificent Versailles Gardens, at the Palace of Versailles, the former residence of the famous "Sun King". The gardens itself contains more than 400 statues, making them the largest open-air sculpture museum in the world. Later head towards Val d 'Europe shopping centre for free time to do shopping. Val d' Europe shopping centre includes a wide choice of stores with more than 150 shops. Later head for dinner and overnight stay.

Breakfast , Indian Dinner

**Day  
14**

**Paris City tour – Eiffel Tower - Perfume Museum**

This morning, proceed to visit the top floor of the Eiffel Tower (\*subject to availability). This iconic landmark offers stunning panoramic views of Paris and its surroundings. In the early afternoon, our next stop is the French Perfumery Museum, where you can explore the fascinating world of French perfume-making and its history. Following our visit to the Perfumery Museum, we will continue to the Louvre Museum (Tickets are not included) Inside the Louvre, see the renowned masterpiece the Mona Lisa and many other treasures of art and history. Later in the day, have an orientation tour of Paris. Seeing some of the city's most famous landmarks, including the prestigious Champs-Elysees Avenue, the historic Place du Concorde, the majestic Arc de Triomphe, and the grand Louvre Museum. Also pass by Concorde Square and other significant historical monuments, soaking in the vibrant atmosphere and rich cultural heritage of Paris.

Breakfast , Indian Packed Lunch , Indian Dinner

**Day  
15**

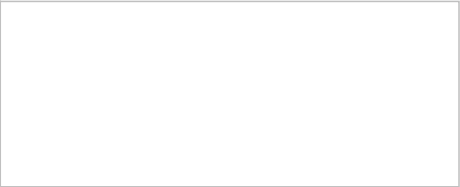
**Paris - Flyout**

After breakfast, transfer to CDG Airport in the morning for return flight back home.

Breakfast

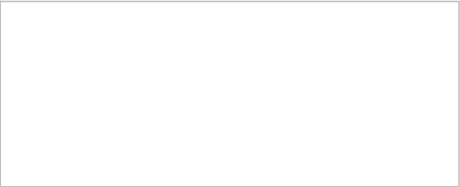
# Hotels

## Frankfurt - 1




NH Frankfurt Airport West  
or Similar

## Innsbruck - 1



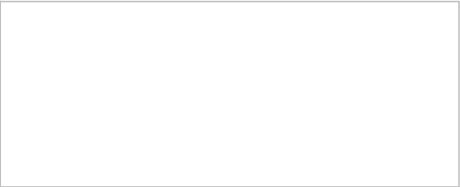
Alp Hotel  
or Similar

## Padova - 1



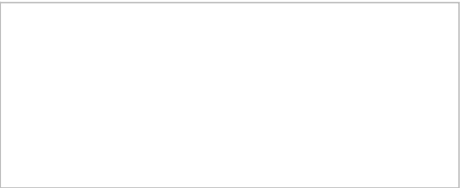
Blue Dream Hotel  
or Similar

## Rome - 2



Holiday inn Express  
or Similar

## Pisa - 1



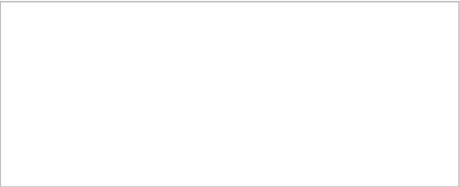
Datini Hotel/West Florence Hotel  
or Similar

## Central Switzerland - 3



La Maison Suisse Döttingen  
or Similar

## Geneva - 1



Mercure Geneva Airport  
or Similar

## Paris - 3



Novotel Massy Palaiseau  
or Similar



# Trip Cost

Net & non-commissionable rates per person

Departures: 21/04/2025, 04/05/2025, 12/05/2025, 01/06/2025, 29/06/2025, 28/07/2025, 04/08/2025, 17/08/2025

From Frankfurt (without Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	3100.00	2600.00	2600.00	2600.00	2050.00	2000.00	400.00

Departures: 21/04/2025, 04/05/2025, 12/05/2025, 01/06/2025, 29/06/2025, 28/07/2025, 04/08/2025, 17/08/2025

From Frankfurt (without Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
USD	4340.00	3640.00	3640.00	3640.00	2870.00	2820.00	560.00

# Payment Schedule & Policy

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## Payment Schedule

- 30% of Holiday Cost for Coach Tours at the time of Booking 42 days / 6 weeks prior to departure
- 28 days / 4 weeks prior to departure 100% of the Holiday Cost for Coach Tours

## Cancellation Policy

- More than 28 days prior to departure date 30% of Total Holiday Cost for Coach Tours
- 27 - 14 days prior to departure date 75% of Total Holiday Cost for Coach Tours
- 13 - 0 days prior to departure date 100% of Total Holiday Cost for Coach Tours

# Inclusions / Exclusions

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## Inclusions

- Accommodation in a 4\* / 5\* star hotels with breakfast [For City Of Origin **From Frankfurt (without Flight)** ]
- Meal plans as indicated in the itinerary [For City Of Origin **From Frankfurt (without Flight)** ]
- Entrances to sightseeing's and excursions as per the itinerary [For City Of Origin **From Frankfurt (without Flight)** ]
- Executive coach transportation [For City Of Origin **From Frankfurt (without Flight)** ]
- Only Driver Tips included [For City Of Origin **From Frankfurt (without Flight)** ]
- Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached) [For City Of Origin **From Frankfurt (without Flight)** ]

## Exclusions

- Travel insurance [For City Of Origin **From Frankfurt (without Flight)** ]
- Visa charges [For City Of Origin **From Frankfurt (without Flight)** ]
- Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc.. [For City Of Origin **From Frankfurt (without Flight)** ]
- Return flights to and from [For City Of Origin **From Frankfurt (without Flight)** ]
- Arrival and Departure transfers at destination [For City Of Origin **From Frankfurt (without Flight)** ]
- Other services not listed in inclusive item & the itinerary [For City Of Origin **From Frankfurt (without Flight)** ]

# FAQ

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## Can I join the tour from any part of the world?

**A:**

**A:** Yes, you can join this tour in Frankfurt (Germany). Please check the pick up points "Tab" or kindly contact office for more details

## Altitude

**A:**

### Q. What is the highest altitude on this tour?

**A:** The highest altitude we will be travelling to is at 11,360' ft / 3,463 meters above Sea level at Mt Jungfrauouch, the highest altitude railway station

You should only make trips to high altitudes if you feel healthy. The following recommendations apply:

Advanced age is no barrier to high altitude. For blood pressure patients who are well controlled with medication, the altitude is not a concern. Asthmatics can travel to high altitudes without any problems. High-altitude air is less polluted with particles that can cause an asthma attack. Epileptics who are well controlled with medication should be able to negotiate the altitude.

**Pregnant women:** There may be a certain risk for pregnancy even without pre-existing diseases over 2500-3000 meters. Caution is therefore advised if in doubt, please consult your doctor in advance.

**Infants:** Short-term stays at the mountain tops are unproblematic. Infants and young children are often unable to equalise pressure during descent and are therefore increasingly at risk of ear irritation. Regular swallowing (drinking, sucking on a bottle) during the descent can prevent the occurrence of irritation.

Because children can chill faster than adults, always pay attention to sufficient protection from the cold at high altitude. Sunglasses and a good sunscreen are necessary on the glaciers!

### High altitude visits not recommended for:

Lung and heart patients who are already short of breath while at rest or when climbing stairs are advised not to stay at high altitude. Patients with angina pectoris or severely impaired performance with heart enlargement and heart failure should not visit high altitude. Coronary artery disease (angina pectoris) and heart enlargement with medical therapy should not visit high altitude. Patients with a pronounced risk profile for cardiovascular disease (smoker + high blood pressure + diabetes + high blood fats + overweight + occasional chest pain) should consult the doctor before visiting high altitude.

Do not stay at high altitude after having striated muscles or a stroke.

## Weather & Essential to carry

**A:**

### Q. How can I check the local weather?

**A:** You can check the local weather to your destinations here: [www.accuweather.com](http://www.accuweather.com)

### Q. What is the best time to travel?

**A:** Every effort has been made to select date where the weather is moderate to ensure your best experience of Europe. (Kindly note due to changing weather conditions globally, Sonatours is not liable for weather variations).

### Q. What clothes shall I wear or pack?

**A:** During the lovely summer months, it is advisable to wear light garments during the day but keep a light jacket or sweater in your hand luggage as evenings can get chilly.

**A:** It is recommended a family sized umbrella, rain wear, pair of sunglasses.

**A:** During the holiday most of the dressing is casual attire. Should you independently wish to visit Casino or Nightclub, evening wear is required.

### Q. What kind of footwear will I need on the trip?

**A:** We suggest trainers, walking shoes, sandals, chappals or similar.

## Passport, Immigration & Visa

**A:**

### Q. Do I need to carry a passport?

**A:** Yes, all passengers must travel with their passport if traveling outside the country you live in. We request you to see the following websites for the latest updates on travel to your destinations.



**Q. How long should the passport be valid?**

**A:** Please ensure you have a passport that is valid for at least 6 months from the date of completing your tour.

**Q. What are the Visa Requirements?**

**A:** You are responsible to make sure that you have correct visa prior to travel.

**British passport holders:** Do **NOT** require a visa to travel to Europe countries (visa updates to follow), or contact the office.

**Non British passport holders:** Please do check with the relevant Embassy in your country of residence

Sonatours is not responsible or liable in any way should you be denied travel due to incorrect documentation.

**Q. What happens to me if I am stopped at custom and immigration?**

**A:** Sonatours cannot be held responsible if passengers are stopped or held by any government departments, e.g. Police, Customs, Immigration or any other authorities. We are sorry to say that the tour will continue and no financial or any other kind of responsibility will be accepted by Sonatours.

**Money Matters**

**A:**

**Q. What is the currency used?**

**A:** The Countries you are travelling are Belgium, France, Germany, Italy, Netherland & Switzerland. In most of Western Europe countries, the currency used is Euro (€) . When travelling to Switzerland, currency used is Swiss Francs (CHF).

**Q. Can I use my Credit / Debit cards there?**

**A:** We recommend that you take a credit or debit card on holiday with you, as it provides extra financial flexibility. Major international credit cards are accepted by many restaurants, shops and hotels. Most countries are using chip and pin. In cases where chip and pin not used please be cautious when handing your debit / credit card.

**Q. Are ATM machines available?**

**A:** Major cities will have cash/ATM machines where cash can be withdrawn with your credit or debit card, though this might incur a fee charged by your card provider. Advise your bank which countries you are visiting prior to travel so that you don't run the risk of your card being refused and subsequent expensive phone calls to unlock it.

**Q. Where can I exchange my money?**

**A:** Money can be exchanged at Airports, Banks, Exchange Bureaus and at the hotels. You may also need your passport for identification as you would for traveller's cheques, keep in mind the exchange rate may be poor and commission will be charged.

**Health (Medication); Welfare & Travel Insurance**

**A:**

**Q. Should I bring all my medication with me?**

**A:** Please travel with all your necessary medication for the duration of your trip including your prescription / doctors report confirming the medication.

**Q. Do I need to declare any special medical condition and requirements prior to booking the tour?**

**A:** Should you have pre - existing medical conditions or requirements (e.g. oxygen during flight or sleeping, colostomy bags, etc). Kindly advise the office at the time of booking.

**Q. What happens if I am unwell during the tour?**

**A:** Should you feel unwell during the trip, kindly contact the Hotel Reception, Tour Manager or your Local Guide. We regret that no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing. Strongly recommend to have personal travel insurance to cover these mishaps.

**Q. What happens if an accident occurs while on the tour?**

**A:** Should you be involved in an accident (minor or major), please contact your Tour Manager / Local Guide. Unfortunately, no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing.

**Q. What should I do if there is an incident?**

**A:** Sonatours make every effort to keep your health and safety in mind. However, should an unforeseen incident occur please contact your tour manager / local guide / hotel reception for immediate assistance.

**Q. What happens if I have lost or left something in the hotel?**

**A:** Every effort is made for your safety. Please note that you are responsible for looking after your valuables and property when on vacation. If an item has been left in a hotel you will need to call the hotel and arrange with them directly for the return of your item, there might be charges involved.

**A:** You are always advised not to carry unnecessary valuables and to be vigilant as tourist spots are well known targets for pickpockets. In case of theft you will need to advise your Tour Director immediately and report the theft to the nearest police personnel who will provide you with a police report or crime reference number. You are always advised not to carry unnecessary valuables and to be vigilant as tourist spots are well known targets for pickpockets.

**Q. Do I need travel insurance?**

**A:** We strongly recommend you travel with Travel and Medical Insurance from your country of residence. Kindly ensure you get the correct insurance for the tour.

**Q. Can Sonatours provide travel insurance?**

**A:** There are various travel insurance providers in the market, however Sonatours does not provide Travel Insurance.

**Accommodation & Transport**

**A:**

**Q. How are rooms allocated?**

**A:** Each hotel checks their bookings and room inventory in the morning and pre-assigned the rooms.

Sonatours have no control over room allocations.

**Q. Can you guarantee rooms together?**

**A:** Room allocation is done by the hotels. Rooms together only be requested but not guaranteed.

We also recommend that children or family members not sharing a room have separate luggage, as rooms cannot be guaranteed adjoining or nearby.

**Q. What facilities are there in the room?**

**A:** Facilities vary from Hotel to Hotel and include en-suite bathrooms, generally TV, safe box, telephone, mini bar, room service (use of some of the services are chargeable and to be settled by yourself at the time of checkout). Hotels may require your credit card to cover your extras or cash deposits.

**A:** Average hotel room sizes will be as per European Standards and varies from hotel to hotel and also within the same hotel.

**Q. Will the room have walk in shower?**

**A:** Not all hotel rooms have walking showers.

**Q. Does my room have Tea & Coffee making facilities?**

**A:** Please note that not all hotels provide tea/coffee in the room. If hot water is required, kindly request the hotel reception for assistance.

**Q. Is smoking allowed in the hotels / rooms?**

**A:** Most hotels do not allow smoking in the rooms. However, designated smoking areas are provided. Please check with the hotel reception.

**Q. Is WIFI freely available?**

**A:** Most hotels will have WIFI available in the public areas. Please check with hotel reception for WIFI information in the the rooms.

**Q. Do all rooms have air-condition?**

**A:** Most hotels in Europe do have air-conditioners or fans except places like Switzerland where hotels do not have such facilities.

**Q. Will all hotels have lifts?**

**A:** Most of the hotels in Europe will have lifts. However, at some places Heritage Hotels or resorts are used. In such cases lifts cannot be guaranteed.

**Q. Pick up point - What time do I need to be at my point?**

**A:** Coach Tour Pickup: It is imperative that you are at the pick-up point at least 15 minutes before the coach departure time. Also, for those who are arriving at the pick-up via taxi, we recommend that you book the taxi in advance .In the event that you miss the pick-up at the appointed time, you would need to get to the next destination on your itinerary at your expense. We will not be able to provide any refunds in any circumstances if you do not continue with the tour. Please see Europe pick up points at "Tab".

**Q. What type of coach will I be travelling in?**

**A:** We use the finest fleet of fuel-efficient coaches. Most coaches will have armrests & are fully air-conditioned or air-cooled – all with reclining seats.

Most coaches do come with emergency WC facilities. However, frequent comfort stops are been made for your convenience.

**Q. Can I select my seats on the coach?**

**A:** Yes, you have the option to select the seat number when making a booking with an additional cost and provided there is availability. You will have the opportunity to have a different seat as the coach will vary. However, the management reserves the right to change the seat numbers.

**Q. What is the smoking and alcohol policy while travelling by coach?**

**A:** There is a strict policy of “no smoking, no alcohol and no smelly food” on all our coaches. We do, however, make plenty of comfort stops.

**Q. What are the luggage requirements on the Coach?**

**A:** In the coach once you arrive at you first destination, maximum weight allowed for luggage of each passenger occupying a seat is 20 kg. Please make sure that you can carry your luggage from the coach to your rooms as porter service is not provided on the holidays.

**A:** It is advisable to put your name and address on each piece of luggage as many passengers have similar bags to avoid delays and confusion. Should there be any reasons your baggage or personal valuable is lost or stolen, you must report it to the tour guide, or in the absence of a tour guide to the local police or hotel. Sonatours cannot accept any responsibility for your personal belongings.

## **Food Matters**

**A:**

### **Q. What meal options are available to me while on tour?**

**A:** Sonatours can cater for a range of Asian Vegetarian (e.g. Jain, Swaminarayan) as well as Asian Non-Vegetarian (Halal). Kindly advise your meal preference/allergies at the time of your booking. In areas where Indian is not available local cuisine will be provided.

### **Q. Where will I have my daily meals?**

**A:** On all tours breakfast is at the hotel and dinners is at various restaurants or hotels.

### **Q. Should I carry dry snacks?**

**A:** Dry snacks can be carried, provided they are pre-packed, and all the ingredients are clearly listed on the packaging.

### **Q. Is specific child meals or baby food available during the tour?**

**A:** Sonatours do not provide specific child meals during the Tour. As dietary requirements vary for every individual infant / child, please carry your baby's food. However, there will be no reduction in rates for meals.

### **Q. What is the cost of a local meal?**

**A:** On an average local meal costs about £15-£20 per person per meal. This estimated price varies from city to city and country to country.

## **Miscellaneous**

**A:**

### **Q. Will I travel with people from other countries?**

**A:** Sonatours have offices in Kenya, India, USA and UK. The beauty of taking a guided holiday with us is you'll have the opportunity to meet and travel with people from all over the globe.

### **Q. Is there a tour director on the tour?**

**A:** Escorted tours are accompanied by professional tour director or/and local guides throughout the tour. A number of itineraries include flights, rail journeys or cruises; Tour Director may not accompany during these journeys. In such situations, your Tour Director will meet you on arrival at your first destination. It may be necessary that your Tour Director may change whilst on tour; this is usually due to operational reasons or utilizing local guides for their wealth of experience.

Please ensure you provide your mobile number that you will be carrying with you while on the tour when making the booking.

This facilities the tour director to contact you should the needs arise while on the tour.

If minimum number of passengers has not been achieved, we will have a local guide. Sonatours provides services of local tour guides to make sure you will get an unforgettable experience.

### **Q. How many people will be on my trip?**

**A:** Average group size are between 15 to 50 passengers but it may vary from departures to departures.

### **Q. Do you facilitate clients with disability?**

**A:** Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair excess. It is possible to bring along a folding type wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

### **Q. Can I travel with my child or infant?**

**A:** Sonatours welcomes children and infants. The rates for children and infants for all the tours are available in the brochure and on the website. If your child requires a booster/child seat, please carry one.

### **Q. Can I carry buggies and car seat during the tour?**

**A:** Yes, you can carry foldable buggies and if your child requires a booster/child seat, please carry your own.

### **Q. Are tips included?**

**A:** On all our group tours, only tips for the driver are included. However, should you wish to tip separately to driver and tour manager, you are welcome to do so at your discretion.

### **Q. When does my day start?**

**A:** The day usually starts between 8 & 9am. Further instructions you will be given the night before. However, this may differ depending on the activity of the day or when having an early flight.

### **Q. How much walking is involved per day for the duration of the tour?**

**A:** This tour involves certain amount of walking per day. In your tour approximate walking is 4-5hrs (approx) per day however, the walking is not all at one time.

### **Q. Will I have free time?**

**A:** Each itinerary offers the perfect balance of downtime and discoveries. We also give you the opportunity to tailor your trip with optional experiences. If you decide to venture on your own during your free time, preferably you go in a group, keep the guide contact and the hotel address handy. Please do inform the tour director. We recommend you download an offline map too.

### **Q. Do I need to get a local SIM card?**

**A:** Usually it is not necessary, should you require one kindly speak to your Tour manager/Local guide for assistance

### **Q. Should I bring any electric outlet adapter and charger for my electronics?**

**A:** Electrical currents vary Globally. We recommend that you carry a universal adapter and your electronic charges for your convenience and comfort.

**Europe:** Electricity supply is between 220 and 240 volts. Travel adaptor is type C, the plug which has two round pins.







Sona Link



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When you're ready to begin planning, Connect with us.

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We are on



