



Electrifying Japan 12 Days

11 Nights/12 Days Tour Code: STL/BI/1163

Overview



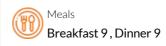
Travel Date:

2025: 23 Mar | 27 Mar | 03 Apr | 06 Apr | 08 Apr | 13 Apr | 12 May | 09 Jun | 07 Jul | 08 Sep | 06 Oct |



Destinations

Tokyo, Hakone, Nagoya, Hiroshima, Kobe, Kyoto, Osaka



Highlights



Experience the distinct Japanese culture. From over-stimulating, jam-packed cities to snow-capped Mt. Fuji, to shrines, beautiful palaces and more. Japan is truly unforgettable.

Tour Highlights

Tokyo, Japan

Tokyo Metropolitan Tower Asakusa KannonTemple Imperial Palace Visit Nakamise Shopping Street Visit Ginza Street Shibuya crossing Odaiba - Rainbow Bridge

Kamakura, Japan

Kotokuin Temple - Great Buddha Tsurugaoka Hachimangu Shrine Komachi Shopping Street

Yokohama, Japan

China Town Yamashita Park Mt. Fuji 05th Station (Weather Permit)

Hakone, Japan

Lake Ashi Cruise Mt. Fuji 05th Station (Weather Permit)

Nagoya, Japan

Shizuoka Tea Museum (Tea ceremony) Toyota Automobile Museum

Hiroshima, Japan

Peace Memorial Park & Museum and Atomic Bomb Dome Itsukushima Shrine Miyajima Island

Kobe, Japan

Power Tower

Merkin Park

Kyoto, Japan

Kinkakuji Temple (Golden Pavillion) Fushimi Inari Taisha Shrine

Kyoto, Japan

Todai-ji Temple Nara Deer park

Osaka, Japan

Osaka Castle

Dotonburi

Old Japanese House

Shinsaibashi

Seoul Extension -

Extend your trip for 4 days and experience the wonders of Seoul. Please call the offcie for details and rates.

Tour Gallery















Itinerary



Flight to Japan

Flight to Tokyo, Japan's capital.

Day 2

Tokyo

Depending on the arrival time in Tokyo, you will be met by a representative and transferred to your hotel. The rest of the time will be free to relax at your hotel. Overnight in Tokyo.

Indian Dinner

Day 3

Tokyo City Tour - Tokyo Metropolitan Tower - Imperial Palace

This morning begins with a visit to the Tokyo Metropolitan Tower, the tallest government building tower at the approximate height of 243m. Continue the tour with a visit to Tokyo's oldest Buddhist temple, the Asakusa Kannon. Later, you will have time to visit one of the first shopping avenues in Japan, the lovely Nakamise Shopping Arcade, and stopping off at Ginza, Japan's most upmarket shopping area where the real estate prices are the most expensive. We give you some free time for lunch. After lunch, we visit the Imperial Palace and view it from the outside gates. Continue onto the manmade Island in Tokyo Bay: Odaiba - it was initially built for defensive purposes, we travel across the famous Rainbow Bridge (named by the people) to Odaiba, here we see the famous Statue of Liberty (a Japanese replica of the French Original) and other iconic buildings. Overnight in Tokyo.

Breakfast, Indian Dinner

Day 4

Kamakura - Yokohama - Tokyo

After breakfast, you head towards Kamakura and Hase, a suburb within Kamakura. We get to see the second largest Buddha statue made of Bronze measuring 37 ft and dates to 1252 - the Great Buddha at Kotokuin Temple. This follows with a walk along Wakamiya-Oji, the approach to Tsurugaoka Hachimangu Shrine lined with cherry trees. Features of the Tsurugaoka Hachimangu Shrine include a series of red Torii gates, an arched bridge, ponds, a huge gingko tree and the colourful Main Hall standing at the top of approximately 60 stone steps. There after visit the Komachi Shopping Street and its art and craft shops for free time for lunch. After lunch (not included) proceed to Yokohama: Sister city of Mumbai. Visit China Town and walk into Yamashita Park. In the park, you can see Water fountain donated by Indians living in Yokahama in memory of the earthquake, and a statue of a girl with Red Shoes, water quardian statue and many more exciting statues. Later return to Tokyo.

Breakfast, Indian Dinner



Mt Fuji - Lake Ashi - Hakone

After breakfast, we proceed to Mt Fuji. The coach takes you till the 5th Station, the highest point on road depending on the weather conditions. Mt Fuji is Japan's highest mountain at 3776 meters, a perfectly shaped volcano that has been worshipped as a sacred mountain and experienced big popularity among artists and common people. After lunch (not included), we continue onto volcanic area of Hakone, Owakudani, you take a one stop cruise on Lake Ashi. The lake is known for its views of Mt. Fuji and its numerous hot springs. Overnight back to Hakone region.

Breakfast, Dinner



Hakone - Toyota - Nagoya

After breakfast we drive to Nagoya, enroute, we stop at a Shizuoka Tea Museum (including tea ceremony experience). After lunch at Nagoya we visit the Toyota museum. Overnight in Nagoya.



Bullet train (Shinkansen) - Hiroshima - Miyajima Island

After breakfast we experience the fastest train network of Japan. We take bullet train from Nagoya to Hiroshima. On arrival, a ferry takes us to the island of Miyajima. Miyajima is famous for its Itsukushima Jinja Shrine, listed as a UNESCO World Heritage Site and known worldwide for its red"floating" tori gate that appears to be standing in the sea during high tide. Walk around the island and have free time for lunch. In the evening take a ferry back to Hiroshima for dinner. Overnight at Hiroshima.

Breakfast, Indian Dinner



Hiroshima - Himeji - Kobe

After breakfast we have a walking city tour of Hiroshima. Visiting the Hiroshima Peace Memorial Park, which was built to commemorate the dropping of the atomic bomb over Hiroshima on August 6, 1945 and to promote a peaceful world. Later visit the Peace Memorial Museum graphically displaying the atomic bomb's horrible effects on the city and its inhabitants. Finally visit the Atomic Bomb Dome (from outside) is one of the few buildings around the explosion's epicentre that partially survived the blast and the city's only remaining bomb-damaged building. After lunch (not included), we take a bullet train to Himeji. On arrival take the bus to view the Himeji castle (from outside), Continue our drive to Kobe. On arrival have a city tour of Kobe, see the Kobe castle (from outside), Kobe Tower, Maiko Marine Promenade and Merkin park. Dinner and overnight in Kobe.

Breakfast, Indian Dinner



Kobe - Kinkakuji temple - Fushimi Inari Shrine - Kyoto

Today after breakfast we head to Kyoto. On arrival in Kyoto have a city tour visiting, the Kinkakuji temple (Golden Pavilion), a temple dedicated to the Buddhist Goddess of Mercy, Kannon. From here we drive to Gion District where we have time for lunch (not included). Later proceed to Nishiki Market. Finally visit the Fushimi Inari Shrine, famous for its thousands of vermilion torii gates, which straddle a network of trails behind its main buildings. Overnight in Kyoto.

Breakfast . Indian Dinner



Kyoto - Nara Deer Park - Osaka Castle - Dotonbori - Osaka

This morning after breakfast we head to Nara Deer Park. Large temple roofs and lovely park with many deer grazing along the spacious lawns and frolic on the grass. Inside the park area we walk to visit the Todai–ji Temple and see the Kofuku–ji Temple (from outside) and many other historic structures that represent the glory of the city over many centuries. Small streams and ponds add charm to the scenery. Proceed to Osaka, on arrival visit the Osaka Castle from outside and take a walking tour of Dotonbori. After dinner, we head for our hotel in Osaka for overnight.

Breakfast, Indian Dinner



Open Air Museum - Shinsaibashi - Depart

After breakfast visit the open-air museum of Old Japanese farm houses. Afternoon depending on time we have free, last minute shopping at Shinsaibashi. Transfer to the airport for your flight back home.

OPTIONAL EXTENSION TO SEOUL

Why not extend your holiday for 3 nights to Seoul. Please call the office for details and rates.

Breakfast



Arrival home

Arrival home.

Hotels	
Tokyo - 3	
	Hotel Metropolitan Tokyo Ikebukuro or Similar
Hakone - 1	
	Hakone Sengokuhara Prince Hotel or Similar
Nagoya - 1	
	Strings Hotel Nagoya or Similar
Hiroshima - 1	
	Grand Prince Hotel Hiroshima or Similar
Kobe - 1	
	Ariston Hotel Kobe or Similar
Kyoto - 1	
	Grand Prince Hotel Kyoto or Similar
Osaka - 1	
	ANA Crowne Plaza Osaka or Similar

Trip Cost

Net & non-commissionable rates per person

Departures: 23/03/2025, 27/03/2025

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	4950.00	4400.00	4400.00	3520.00	1100.00

Departures: 23/03/2025, 27/03/2025

From Tokyo (without Filght)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	3650.00	3100.00	3100.00	2480.00	900.00

Departures: 03/04/2025, 06/04/2025

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	5000.00	4500.00	4500.00	3600.00	1100.00

Departures: 03/04/2025, 06/04/2025, 08/04/2025, 13/04/2025, 12/05/2025, 06/10/2025

From Tokyo (without Filght)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	3600.00	3100.00	3100.00	2480.00	900.00

Departures: 08/04/2025, 13/04/2025

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	5100.00	4600.00	4600.00	3680.00	1100.00

Departures: 07/07/2025 From London (with Flight)

Currency Single Room Double Room Twin Room 1st Child(with Bed) when 2 adults paying when 2 adults paying When 2 adults paying Single Room 3900.00 3900.00 3120.00 1100.00

Departures: 07/07/2025

From Tokyo (without Filght)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	3250.00	2800.00	2800.00	2240.00	900.00

Departures: 09/06/2025, 08/09/2025

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	4550.00	4100.00	4100.00	3280.00	1100.00

irrency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Be when 2 adults paying
GBP	3350.00	2900.00	2900.00	2320.00	900.00
	2/05/2025,06/10/202				73333
rrency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Be when 2 adults paying
GBP	4700.00	4200.00	4200.00	3360.00	1100.00
partures: 23 m London (3/03/2025, 27/03/202 with Flight)	25			
rrency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Be when 2 adults paying
USD	6930.00	6160.00	6160.00	4930.00	1540.00
	vithout Filght) Single Room	Double Room	Twin Room	13/04/2025, 12/05/2025 1st Child(with Bed) when 2 adults paying	2nd Child(without Be
rrency	Single Room	Double Room	Twin Room	when 2 adults paying	when 2 adults paying
partures: 03 m London (3/04/2025, 06/04/202 with Flight)	25			
rrency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Be when 2 adults paying
	7000.00	6300.00	6300.00	5040.00	1540.00
USD					
partures: 08	3/04/2025, 13/04/202 with Flight)	25			
partures: 08		Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	
partures: 08 m London (with Flight)		Twin Room 6440.00		
partures: 08 m London (urrency USD	Single Room 7140.00 2/05/2025, 06/10/202	Double Room 6440.00		when 2 adults paying	when 2 adults paying
oartures: 08 m London (urrency USD oartures: 12	Single Room 7140.00 2/05/2025, 06/10/202	Double Room 6440.00		when 2 adults paying	2nd Child(without Be when 2 adults paying 1540.00 2nd Child(without Be when 2 adults paying

Currency	Single Room	Double Room	I WIN KOOM	when 2 adults paying	wnen 2 adults paying			
USD	6370.00	5740.00	5740.00	4600.00	1540.00			
Departures, 07/07/2025								

1st Child(with Bed)

2nd Child(without Bed)

Departures: 07/07/2025 From Tokyo (without Filght)

From London (with Flight)

Departures: 09/06/2025, 08/09/2025

Currency	Single Room	Double Room	Twin Room	2nd Child(without Bed) when 2 adults paying

USD 4550.00 3920.00 3920.00 3140.00 1260.00

Departures: 07/07/2025 From London (with Flight)

Currency Single Room Double Room Twin Room 1st Child(with Bed) when 2 adults paying when 2 adults paying when 2 adults paying 1s40.00 1s40.00

Departures: 09/06/2025, 08/09/2025

From Tokyo (without Filght)

Currency	Single Room	Double Room	Twin Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
USD	4690.00	4060.00	4060.00	3250.00	1260.00

Payment Schedule & Policy

Payment Schedule

- 50% of Holiday Cost for International Flight Tours at the time of Booking 84 days / 12 weeks prior to departure
- 56 days / 8 weeks prior to departure 100% of the Holiday Cost for International Flight Tours

Cancellation Policy

- More than 56 days prior to departure date 50% of Total Holiday Cost for International Flight Tours
- 55 42 days prior to departure date 75% of Total Holiday Cost for International Flight Tours
- $\bullet \ \ 27 15 \ days \ prior \ to \ departure \ date \ 90\% \ of \ Total \ Holiday \ Cost \ for \ International \ Flight \ Tours$
- 14 days prior to departure date 100% of Total Holiday Cost for International Flight Tours

Inclusions / Exclusions

Inclusions

- Meal plans as indicated in the itinerary [For City Of Origins: From London (with Flight), From London (without Flight)]
- Entrances to sightseeing's and excursions as per the itinerary [For City Of Origins: From London (with Flight), From London (without Flight)]
- All internal transfers using local speed trains at certain places. [For City Of Origins: From London (with Flight), From London (without Flight)]
- All internal transfers using local speed trains at certain places. [For City Of Origins: From London (with Flight), From London (without Flight)]
- All transportation in executive coaches, cruise liners, trains and some places in A/C Cars [For City Of Origins: From London (with Flight), From London (without Flight)]
- Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached) [For City Of Origins: From London (with Flight), From London (without Flight)]
- Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached) [For City Of Origins: From London (with Flight), From London (without Flight)]
- Services of local tour guides [For City Of Origins: From London (with Flight), From London (without Flight)]
- Services of local tour guides [For City Of Origins: From London (with Flight), From London (without Flight)]
- Return flights from one of these airports depending on availability of flights: London Heathrow / Gatwick / Stanstead / Luton / London City Airport [For City Of Origins: From London (with Flight)]
- Accommodation in 3* / 4* star hotels with breakfast [For City Of Origins : From London (with Flight), From London (without Flight)]
- In Japan, Twin bedroom is a norm thus Double bedroom is not guaranteed.
 [For City Of Origins: From London (with Flight), From London (without Flight)]
- In Japan, Twin bedroom is a norm thus Double bedroom is not guaranteed.
 [For City Of Origins: From London (with Flight), From London (without Flight)]
- Tips to local guides and drivers included [For City Of Origins: From London (with Flight), From London (without Flight)]
- Tips to local guides and drivers included [For City Of Origins: From London (with Flight), From London (without Flight)]

Exclusions

- Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc.. [For City Of Origins: From London (with Flight), From London (without Flight)]
- Visa charges [For City Of Origins: From London (with Flight), From London (without Flight)]
- Travel insurance [For City Of Origins: From London (with Flight), From London (without Flight)]
- Other services not listed in inclusive item & the itinerary [For City Of Origins: From London (with Flight), From London (without Flight)]
- Any significant increase in fuel price, currency translation or increase in any suppliers' costs before the time of booking. [For City Of Origins: From London (with Flight), From London (without Flight)]
- Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc.. [For City Of Origins: From London (with Flight), From London (without Flight)]
- Visa charges [For City Of Origins: From London (with Flight), From London (without Flight)]
- Travel insurance [For City Of Origins: From London (with Flight), From London (without Flight)]
- Other services not listed in inclusive item & the itinerary [For City Of Origins: From London (with Flight), From London (without Flight)]
- Return flights to and from [For City Of Origins: From London (without Flight)]
- Any significant increase in fuel price, currency translation or increase in any suppliers' costs before the time of booking. [For City Of Origins: From London (with Flight), From London (without Flight)]



Can I join the tour from any part of the world?

A: A: Yes, you can fly over to Tokyo our first point in the tour preferably a day earlier. Please do inquire the office to arrange your logistics for both arrival and departure.

Weather & Essential to carry

A:

Q. How can I check the local weather?

A: You can check the local weather to your destinations here: www.accuweather.com

O. What is the best time to travel?

A: Every effort has been made to select date where the weather is moderate to ensure your best experience of Japan. (Kindly note due to changing weather conditions globally, Sonatours is not liable for weather variations).

Q. What clothes shall I wear or pack?

A: During the lovely summer months, it is advisable to wear light garments during the day but keep a light jacket or sweater in your hand luggage as evenings can get chilly.

A: We suggest waterproof jacket and It is recommended a pair of sunglasses.

A: During the holiday most of the dressing is casual attire. Should you independently wish to visit Casino or Nightclub, evening wear is required.

Q. What kind of footwear will I need on the trip?

A: We suggest trainers, walking shoes, sandals, chappals or similar.

Passport; Immigration & Visa

A:

Q. Do I need to carry a passport?

A: Yes, all passengers must travel with their passport if traveling outside the country you live in. We request you to see the following websites for the latest updates on travel to your destinations.

For UK Resident: www.gov.uk/foreign-travel-advice

For USA Resident: travel.state.gov/content/travel.html

Q. How long should the passport be valid?

A: Please ensure you have a passport that is valid for at least 6 months from the date of start your tour.

Q. What are the Visa Requirements?

A: You are responsible to ensure that you have correct documentation.

British passport holders: Do NOT require a visa to travel to Japan (visa updates to follow) or contact the office.

Non-British passport holders: Please do check with the Japan Embassy in country of your residence. Sonatours is not responsible or liable in any way should you be denied travel due to incorrect documentation.

Q. What happens to me if I am stopped at custom and immigration?

A: Sonatours cannot be held responsible if passengers are stopped or held by any government departments, e.g. Police, Customs, Immigration or any other authorities. We are sorry to say that the tour will continue and no financial or any other kind of responsibility will be accepted by Sonatours.

Money Matters

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Q. What is the currency used?

A: The currency is Japanese Yen (JPY).

Q. Can I use my Credit/Debit cards there?

A: We recommend that you take a credit or debit card on holiday with you, as it provides extra financial flexibility. Major international credit cards, such as Visa or MasterCard are accepted by many restaurants, shops and hotels. Most countries are using chip and pin. In cases where chip and pin not used please be cautious when handing your debit/credit card.

Q. Are ATM machines available?

A: Major cities will have cash/ATM machines where cash can be withdrawn with your credit or debit card, though this might incur a fee charged by your card provider. Advise your bank which countries you are visiting prior to travel so that you don't run the risk of your card being refused and subsequent expensive phone calls to unlock it.

Q. Where can I exchange my money?

A: Money can be exchanged at Airports, Banks, Exchange Bureaus and at the hotels. You may also need your passport for identification, please be aware that locally exchange rate may vary.

Health (Medication); Welfare & Travel Insurance

Q. Do I need any vaccinations?

A: For further information on vaccinations please check with your medical doctor for recent updates or go on the following website:

www.nhs.uk/conditions/vaccinations/nhs-vaccinations-and-when-to-have-them/ or contact your medical doctor for recent updates.

Q. Should I bring all my medication with me?

A: Please travel with all your necessary medication for the duration of your trip including your prescription/doctors report confirming the medication.

Q. Do I need to declare any special medical condition and requirements prior to booking the tour?

A: Should you have pre - existing medical conditions or requirements (e.g. oxygen during flight or sleeping, colostomy bags, etc). Kindly advise the office at the time of booking.

Q. What happens if I am unwell during the tour?

A: Should you feel unwell during the trip, kindly contact the Hotel Reception, Tour Manager/Local Guide. We regret that no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing. Strongly recommend to have personal travel insurance to cover these mishaps.

Q. What happens if an accident occurs while on the tour?

A: Should you be involved in an accident (minor or major), please contact your Tour Manager/Local Guide. Unfortunately, no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing.

O. What should I do if there is an incident?

A: Sonatours makes every effort to keep your health and safety in mind. However, should an unforeseen incident occur please contact your tour manager/local guide/hotel reception for immediate assistance.

Q. Do you facilitate clients with disability?

A: Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair excess. It is possible to bring along a folding type wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

Q. What happens if I have lost or left something in the hotel?

A: Kindly note that you are responsible for looking after your valuables and property when on vacation. If an item has been left in a hotel you will need to call the hotel and arrange with them directly for the return of your item, there might be charges involved.

A: You are advised not to carry unnecessary valuables and to be vigilant, as tourist spots are well known targets for pickpockets. In case of theft, you will need to advise your Tour Director immediately and report the theft to the police. This should provide you with a police report or crime reference number.

Q. Do I need travel insurance?

A: We strongly recommend you travel with Travel/Medical Insurance from your country of residence. Kindly ensure you get the correct insurance for the tour.

Q. Can Sonatours provide travel insurance?

A: There are various travel insurance providers in the market, however Sonatours does not provide Travel Insurance.

Accommodation & Transport

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Q. How are rooms allocated?

A: Each hotel checks their bookings and room inventory in the morning and pre-assigned the rooms.

Please note that rooms with a double bed are not a common practice in Japan. Majority of the rooms will have twin beds. Sonatours have no control over room allocations.

Q. I have booked a double double room is it gauranteed?

A: <u>For the Japanese</u>, separate sleep means peace. And while the rest of the world seessleeping in different rooms mostly as a sign of divorce, the Japanese thinkquite differently. They simply appreciate quality sleep, which will not allowanything to disturb them while they sleep.

As a result hotels usually havevery few double rooms (rooms with one double bed in them). Most of the rooms will be Twin (rooms with two separate beds in them).

Your original request (double bed) on your booking form will be requested but it is not gauranteed

Q. Can you guarantee rooms together?

A: Room allocation is done by the hotels. Rooms together only be requested but not guaranteed.

Q. What facilities are there in the room?

A: Facilities vary from Hotel to Hotel and include en-suite bathrooms, generally TV, safe box, telephone, mini bar, room service (use of some of the services are chargeable and to be settled by yourself at the time of checkout). Hotels may require your credit card to cover your extras or cash deposits.

Q. Will the room have walk in shower?

A: Not all hotel rooms have walking showers.

Q. Does my room have Tea & Coffee making facilities?

A: Please note that not all hotels provide tea/coffee in the room. If hot water is required, kindly request the hotel reception for assistance.

Q. Is smoking allowed in the hotels/rooms?

A: Hotels do not allow smoking in the rooms. However, designated smoking areas are provided. Please be aware that some rooms might be smoking, although non-smoking rooms are requested.

Q. Is WIFI freely available?

A: Most hotels will have WIFI available in the public areas. Please check with hotel reception for WIFI information in the rooms.

Q. Do all rooms have air-condition?

A: Most hotels rooms in Japan offer air-conditioners or fans. At higher altitudes there may not be air-conditioners/fans or room cooling system.

Q. Will all hotels have lifts?

A: Most of the hotels worldwide will have lifts. However, at some places Heritage Hotels or Resorts are used In such cases lifts cannot be guaranteed.

Q. What time do I need to be at the airport?

A: All flight tours originating in the UK require that you be at the airport for your flight at least 3 hours prior to your flight time. Your final itinerary confirmation will confirm the time you need to be at the airport. Should you miss your flight Sonatours will not be liable for any costs incurred for you to join the tour. The office will make every effort to assist you in such circumstances.

If you have booked the tour without flights, please meet the group at the hotel. Details will be sent to you at a later date. Please do check with the office as you might need to book a hotel before the tour starts and after it finishes.

Please be on time as we cannot be held responsible or liable for any loss or expense suffered if you miss the flight or coach.

Q. Are flights upgrades available?

A: On long haul flight tours upgrade to your flights is possible. Please advise the office at the time of booking to get the best possible price.

Q. Can I select my seats on the airplane?

A: International and Internal flight booking are booked as a group and the airlines will allocate the seats. Should you have a specific request it will be forwarded to the airline but cannot be guaranteed.

Q. What are the luggage requirements on the airplane?

A: International Flights: Different airlines will have different requirements on the weight allowance. It can range 20-30kgs for your main luggage and 5kg for hand luggage.

We do advise you to travel light. This information will be on your e-ticket once the tickets have been issued.

Q. What other transport is there in this tour?

A: In this tour we have following bullet train journeys:

Nagoya to Hiroshima; Hiroshima to Himeji.

Q. What type of coach will I be travelling in?

A: We use the finest fleet of fuel-efficient coaches. Most coaches will have armrests & are fully air-conditioned or air-cooled all with reclining seats.

Coaches in Japan do not have emergency WC facilities. Frequent comfort stops are been made for your convenience. The high vantage point from your coach's windows means you can take in all the glorious scenery, whether it's a vast-rural landscape or an urban city center. On a touring holiday there are some long journeys which are unavoidable especially what travelling from city to city.

Q. Can I select my seats on the coach?

A: We have a strict seat rotation policy when travelling by coaches on all our international tours.

Q. What is the smoking and alcohol policy while travelling by coach?

A: There is a strict policy of "no smoking, no alcohol and no smelly food" on all our coaches. We do, however, make plenty of comfort stops.

Food Matters

Q. Can I request my flight meal and is it guaranteed?

A: Meal request should be advised at the time of your booking; Sonatours will request on your behalf, but we cannot guarantee the request. Sonatours are not liable in case the requested flight meal cannot be fulfilled.

Q. What meal options are available to me while on tour?

A: Sonatours can cater for a range of Asian Vegetarian (e.g. Jain, Swaminarayan) as well as Asian Non-Vegetarian (Halal). Kindly advise your meal preference/allergies at the time of your booking. In areas where Indian is not available local cuisine will be provided.

Q. Where will I have my daily meals?

A: On all tours breakfast is at the hotel and dinners is at various restaurants or hotels.

Q. Should I carry dry snacks?

A: Dry snacks can be carried, provided they are pre-packed, and all the ingredients are clearly listed on the packaging.

Q. What is the cost of a local meal?

A: On an average local meal costs about £15-£20 per person per meal. This estimated price varies from city to city and country to country.

Miscellaneous

Q. Will I travel with people from other countries?

A: Sonatours have offices in Kenya, India, USA and UK. The beauty of taking a guided holiday with us is you'll have the opportunity to meet and travel with people from all over the globe.

Q. Is there a tour director on the tour?

A: Escorted tours are accompanied by professional tour director/local guides throughout the tour. This tour includes rail journeys; Tour Director may not accompany during these journeys.

In such situations, your Tour Director will meet you on arrival at your first destination. It may be necessary that your Tour Director may change whilst on tour; this is usually due to operational reasons or utilizing local guides for their wealth of experience.

Please ensure you provide your mobile number that you will be carrying with you while on the tour when making the booking. This facilitates the tour director to contact you should the need arise while on the tour.

If minimum number of passengers has not been achieved, we will have a local guide. Sonatours provides services of local tour guides to make sure you will get an unforgettable experience.

Q. How many people will be on my trip?

A: Average group size are between 15 to 50 passengers but it may vary from departures to departures.

Q. Are tips included?

A: On all our group tours, only tips for the driver are included. However, should you wish to tip separately to driver and tour manager, you are welcome to do so at your discretion.

Q. When does my day start?

A: The day usually starts at 8am. Further instructions you will be given the night before. However, this may differ depending on the activity of the day or when having an early flight.

Q. How much walking is involved per day for the duration of the tour?

A: This tour involves a substantial amount of walking (normally 8 to 10 hours a day, not all at one stretch).

Q. Will I have free time?

A: Each itinerary offers the perfect balance of downtime and discoveries. We also give you the opportunity to tailor your trip with optional experiences. If you decide to venture on your own during your free time, preferably you go in a group, keep the guide contact and the hotel address handy. Please do inform the tour director. We recommend you download an offline map too.

Q. Do I need to get a local SIM card?

A: Usually it is not necessary, should you require one kindly speak to your Tour manager/Local guide for assistance.

Q. Should I bring any electric outlet adapter and charger for my electronics?

A: Electrical currents vary Globally. We recommend that you carry a universal adapter and your electronic charges for your convenience and comfort.

Japan: Electricity supply is between 100 and 110 Volts; uses two types 1) A - 2 flat parallel pins; 2) B- 2 flat parallel pins and a grounding pin.







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When you're ready to begin planning, Connect with us.





We are on





