



23 Nights/24 Days Tour Code: STL/BI/1156

# **Overview**

Travel Date:



**2025:** 25 Apr | 20 Jun | 07 Nov |

2026: 24 Apr |





Uyuni , Lima , Arequipa , Colca Valley , Cusco , Puno , Sacred Valley , La Paz , Huatajata , Buenos Aires , Lguazu , Rio De Janeiro



# Highlights



Enjoy the picturesque sites of these four countries as well as getting to know about the different cultures of the local people. Sunset and sunrises are breath taking to see here.

All tips included.

Book NOW with LOW DEPOSIT SCHEME (T&C applies)

First 10pax: £300 OFF per person, Next 10pax after, £250 OFF and then the next 10pax £200 OFF

Countries you visit: Peru, Bolivia, Argentina & Brazil

# **Tour Gallery**



















# UK - Lima (Peru)

Today board the flight to Lima.

Day 2

# Lima (Peru)

On arrival at Lima airport clear immigration, customs and board the coach. Check into the hotel, rest of the day at leisure. Overnight in Lima.

Indian Dinner

Day 3

# Lima City tour - BCRP Museum

Lima, the city has always been one of the most important cities in South America since it was founded by the Spanish conquistador Francisco Pizarro in 1535. Head towards Historic Center of the city of Lima, passing by the Huaca Pucliana on the way. Upon arriving to the Main Square, see the Governments Palace, the Archbishops Palace, the City Hall and the Cathedral, great opportunity of photographing the impressive colonial buildings of this part of the city. See the 18th-century San Francisco Monastery and its Catacombs continue to the Museum of Banco Central de Reserva, a chance to admire Peru's treasures: a fine selection of objects made in gold, ceramics and textiles of its different pre-Columbian cultures, ranging from their origins to Inca times (BCR is closed on Saturday and Sunday). Visit the residential areas of San Isidro, Miraflores, the new commercial area south of Lima, and the ocean front to enjoy a magnificent view of the Pacific Ocean. Lunch (vegetarian) at a local restaurant in Miraflores, later enjoy the afternoon at leisure. End the long day with a beautiful meal at the Indian restaurant. Overnight in Lima.

Breakfast, Indian Dinner



# Lima - Arequipa City Tour - Santuarios Andino Museum - Santa Catalin Convent

After early morning breakfast take a flight to Arequipa. On arrival, you start with an orientation of Arequipa, Head to the main square: Plaza de Armas and its Cathedral (from outside). Here a walking orientation to see the cloisters of La Compañia Church, square of San Francisco. Visit to the Santuarios Andinos Museum at Santa María Catholic University, where the mummy Juanita or the "Lady of Ampato" is kept, an Inca adolescent sacrificed to the mountain deities -Apus- who was found on Mount Ampato after being buried in the ice for around 500 years. Then walk to citadel of Santa Catalina Convent, founded in 1580, with its cloisters, picturesque streets and plazas that remain the same as they were centuries ago. You will also learn about the lives of the select group of nuns who lived there. Overnight in Arequipa.

Breakfast, Indian Dinner



# Arequipa - Colca - Chivay

Today visit the old district of San Lazaro and Carmen Alto. From here at the Yanahuara Belvedere, view the city of Arequipa and the three volcanoes: Misti, Chachani & Pichu Pichu. Later departure for Colca Valley, passing near the thermal baths of Yura and climbing up towards the "National Reserve of Pampa de Cañahuas" (95Km and 3,800 metres above sea-level), where groups of Alpacas, Vicuñas and sometimes guanacos can be seen. Proceed to visit Vizcachani, the Toccra Pampas will skirt the crater of the Chucura Volcano to reach the Los Andes Scenic Viewpoint in Patapampa (4910m), from here see the various volcanoes that surround Arequipa. After driving several hours more, the descent to the Colca Valley starts. The trip continues down the valley, passing next to several villages till the arrival at Chivay, the most important town of the valley. After lunch have free time at hot springs. Overnight in Colca Valley.

Breakfast, Dinner



## Colca Valley Canyon - Patapampa - Arequipa

Today head towards the Cross of the Condor, the best location to admire the Colca Canyon and - if weather allows it - you will get the chance to observe the majestic flight of the condors. On your way back, visit the colorful towns of Pinchollo and Maca, before arriving at Chivay, here have lunch and an early afternoon departure to Arequipa via Patapampa and the viewpoint of the volcanoes (6 hours).

Breakfast, Indian Dinner

Day 7

# Arequipa - Cusco - Pisac - Ollantaytambo - Sacred Valley

Transfer to the airport for your early morning flight to Cusco, upon arrival transfer to Sacred Valley. Visit to Pisac Inca Citadel. Situated on top of a mountain range overlooking the Sacred Valley of the Incas, Pisac is a complex of temples, housing areas, agricultural terraces and astronomical observatories built by the Incas, centuries ago. Continue our visit to the village of Pisac, where the handicraft market takes place everyday. Enjoy buffet styled lunch, thereafter visit the Ollantaytambo, the only Inca town which is still inhabited, and explore the ruins which tower above it. Overnight at Sacred Valley.

Breakfast, Dinner

Day 8

# Aguas Calientes - Machu Picchu - Cusco

Today transfer from the hotel to the rail station for a train ride to Aguas Calientes at the foot of the Machu Picchu Ruins, transfer by bus to the ruins, have a guided tour of Machu Picchu which is totally built of stone blocks, fitted with masterful precision. This fabulous city has houses, temples, warehouses, a large central square, all connected by narrow roads and steps, and is surrounded by terraces cut into the mountain side which were used for agriculture. Return to Ollantantambo by train, from here drive back to Cusco for the dinner and overnight.

Breakfast , Indian Dinner

Day 9

# **Cusco city tour - Inca Ruins**

Today, embark on a guided city tour of Cuzco which includes the Main Square, the Cathedral and the Santo Domingo Church or Koricancha. Continue with a visit to the four ruins nearby, 1) the Sacsayhuaman Fortress: overlooking the city of Cuzco, a pre-Inca architectural masterpiece. 2) Kenko: a rock sanctuary whose main attraction is a monolithic altar representing a puma. 3) Puca Pucara: the red Fortress. 4) Tambomachay: Incha baths. Overnight in Cusco.

Breakfast, Indian Dinner

Day 10

# Cusco - Andahuaylillas - Racchi - PucaPucara - Puno

After morning breakfast drive to Puno, enroute enjoy the magnificent scenery of the valley south of Cusco. First stop is Andahuaylillas, which has a beautiful 17th Century church containing an impressive organ decorated with angels and cherubs. After that, the ruins at Racchi -also known as the "Temple of Wiracocha"- the different zones of which were used for different purposes. Later visit the archaeological site of Puca-Pucara, basically a military camp that also functioned as an administrative centre. Overnight stay in Puno.

Breakfast , Dinner

Day 11

# Puno - Copacabana - Sun Island - Moon Island - Lake Titicaca

This morning after breakfast drive from Puno to Copacabana which is nestled between two hills on the shores of the lake and is the home of the famous dark virgin. Take a hydrofoil cruise to Sun Island. Visit the Inca "Grand Stairs" and the Sacred Fountain; taste the water believed to give eternal youth and happiness. Lunch at the Uma Kollu archaeological Restaurant; Visit the small handicraft market. Continue the hydrofoil cruise to Moon Island, visit the Sun Virgins Temple "Iñak Uyu". Hydrofoil cruise to Cocotani. Transfer in bus to Huatajata. Upon arrival, audiovisual and night experience of "The Mystic World of the Kallawayas", natural healers of Bolivia. They believe that you first have to heal the soul in order to heal your body. Tata Benjo, -our Kallawaya- will bless visitors and answer questions by casting his sacred coca leaves. Overnight at Huatajata.

Breakfast, Dinner



# Huatajata - Kalauta - Urus Iruitos Floating Island - Huatajata

This morning take a Hydrofoil cruise to the Kalauta Island. Visit the ruins of an ancient stone Village and one of the largest necropolis in the area with its mysterious Chullpas mortuary towers; some of them with 2 and 3 floors. Enjoy a navigation on Lake Titicaca, swinging among totora-reed canals to reach the Urus Iruitos Floating Islands & Quewaya Sustainable Project, a rescue of an over 5.000 years old culture and a social project created to assure their survival. Enjoy a breath taking view of the Royal Range of the Andes. Return to Huatajata. On arrival, visit the Andean Roots Eco Village: The Altiplano Museum; Handicrafts village, the Mud Igloos and the mortuary towers of the Urus Chipayas. Meet the Limachi family, builders of the RA II and Tigris for epic expeditions across the Atlantic Ocean. Enjoy our elegant vicuñas, llamas, alpacas and the mythical Suri. By night, visit the Native Observatory Alajpacha. Learn from the Aymaras Cosmo vision and watch the southern constellations.

Breakfast, Dinner

Day 13

# Tiwanaku - La Paz (Bolivia)

Overland journey road running parallel to the mighty snowed peaks of the Andes towards Tiwanaku. The archaeological site of Tiwanaku (1.580BC-1.000AD); this magnificent ruin of Bolivia belong to one of the oldest civilizations in the Americas. The Sun Gate, the Temple of Kalasasaya and the Pyramid of Akapana are the sample of a glorious past. Tiwanaku culture was an agrarian based economy with an estimated population of 115,000 inhabitants. Later drive to La Paz. On reaching La Paz take a Cable car ride from one point of the city to another and enjoy the view. Overnight stay in La Paz.

Breakfast, Indian Dinner

Day 14

# La Paz - Uyuni Train Cemetry - Uyuni Salt Flat

This morning transfer to the Airport of La Paz for the flight to Uyuni. Arrival to Uyuni and transfer to the hotel to leave the luggage and immediately start an excursion to the Salt Lake and Isla Pescado. Uyuni is the largest salt flat on Earth, located on the Bolivian Andean Altiplano with 12,000 square km; the Bolivian Andes offer stunning sceneries which can be hardly matched. The sound of silence makes the heart beats faster and the surreal pentagons of crystalline salt, the pure sky, the color lagoons, the cacti and the flamingos, certainly makes you feel that there is no other place like this in the whole world. Lunch at Isla Pescado, also called "Incawasi", an oasis with formations of algae and fossils. It is covered by thousands of giant columnar cacti, which can be more than a hundred years old, growing to a height of over 12 meters. The landscape against the background of the salt pans extending to the horizon makes it an ideal place for photography hunters. Dinner and overnight in Uyuni.

Breakfast, Dinner

Day 15

# Uyuni Salt Flat - La Paz - Moon Valley

This morning transfers to the airport for your return flight to La Paz; upon arrival, have a half day City Tour of La Paz and Moon Valley. The City of La Paz and its surroundings can transport you to a mysterious past where any corner, any street, is a hidden treasure where adventure begins; a living history which treasures the pre-Hispanic times with all their traditions and magic rites on its streets. The indigenous, colonial and modern areas, Indian Market, Witch Doctor's Market and breathtaking panoramas are all framed by the majestic "Illimani" mountain. Visit the Moon Valley, a clay formation resembling the face of the Moon. Cable car ride from one point of the city to another and enjoy the view. Overnight in La Paz.

Breakfast, Indian Dinner



# La Paz - Buenos Aires (Argentina)

This morning transfer to the airport for your flight to Buenos Aires. On arrival, transfer to the hotel, rest of the day at leisure.

Breakfast, Indian Dinner



# Buenos Aires City tour - Tigre Delta - Tango Show

Today enjoy a city tour visiting the most interesting places in Buenos Aires. We start off by having some time in Plaza de Mayo Square, then on to the Government House, the Metropolitan Cathedral, Mayo Avenue, the Congress Palace, the Colón Theatre (from outside), the Cabildo, La Boca neighbourhood and Palermo. After lunch the tour continues toward Tigre, an enchanting

section located at the mouth of the delta of the Parana River. A ride in a boat on the Delta allows appreciation of the older mansions that contrast with the newer wooden houses of today, constructed on pilings to soften the effects of the constant river risings. The delta is integrated with a quantity of small islets covered with abundant subtropical vegetation and crossed by canals and rivulets. Later on, enjoy moments of rest in this ideal environment for contact with nature and fresh air, away from the bustle of the city. Late evening return to the hotel and then transfer to see a fantastic Tango show.

Breakfast, Dinner



# Buenos Aires - Iguazu Falls (Brazil side)

Transfer to the airport for the flight to Iguazu. Upon arrival, you will be met and taken to a hotel in the falls (please note due to shortage of accommodation near the falls we may have to be quite a distance from them. This all depends on early booking). In the afternoon, a short walk down to the viewing platforms takes you past jungle, wildlife and birds to get as close as possible to the Falls. There are Optional helicopter rides available for those that would like to enjoy an aerial view over the Falls.

Breakfast, Dinner



# Iguazu Falls (Argentina Side)

After breakfast, you visit the Argentinean side of the Falls. Board a small train in the heart of the National Park which takes passengers on a short train ride to the pathways and walkways which lead to the Devil's Throat area of the Iguassu Falls. Here enjoy spectacular Views over the Falls area. After some free time return to your hotel.

Breakfast . Dinner



# Iguazu Bird Park - Rio de Janerio - Sugar Loaf

This morning take tour to the Iguazu bird park. Later transfer to the airport for your flight to Rio. Today upon arrival into Rio you will be met at the airport and continue to one of the most stunning landmark of Rio de Janeiro, the Sugar Loaf Mountain. Reach the summit by enjoying a cable car ride. Overnight in Rio.

Breakfast, Dinner



# Corcovado - Rio City Tour - Ginga Show

Enjoy a half day tour of the city and its beaches and then on to Cosme Velho, where the modern cog-wheel train is boarded for a 20- minute ride to the top of the Corcovado (800m/2,400Ft). The Christ the Redeemer statue is an important monument with its 40m height but the real spectacle is the 360 degrees view of the scenery below, encompassing city, bay, mountain and sea. Afternoon at leisure enjoying free time for shopping. Late evening, enjoy an Indian meal before returning to your hotel.

 $Break fast\,, Dinner$ 



## Seaside Relax - Ginga Show

The day to relax. Late evening you get transferred to the Ginga show with Dinner. The show is a display of the Brazilian music tradition and the participants will have the opportunity to have a glimpse of the rich Carnival costumes and the contagious sound of the drums.

Breakfast, Dinner



## Rio de Janerio - UK

Today depending on your flight, you will be transferred to the airport for your flight to UK.

Breakfast

# Day 24

# Arrival

Arrival back to your country.



# **Trip Cost**

# Net & non-commissionable rates per person

Departures: 25/04/2025 From London (with Flight)

Currency	y Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	7899.00	6999.00	6999.00	6999.00	5599.00	5299.00	2100.00

Departures: 20/06/2025, 07/11/2025 From London (with Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	8300.00	7400.00	7400.00	7400.00	5920.00	5620.00	2220.00

Departures: 24/04/2026

From London (with Flight)

Currency	Single Room	Double Room	Twin Room	Triple Room	1st Child(with Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying	2nd Child(without Bed) when 2 adults paying
GBP	8400.00	7500.00	7500.00	7500.00	6000.00	5700.00	2250.00

# Payment Schedule & Policy

# **Payment Schedule**

- 50% of Holiday Cost for International Flight Tours at the time of Booking 84 days / 12 weeks prior to departure
- 56 days / 8 weeks prior to departure 100% of the Holiday Cost for International Flight Tours

# **Cancellation Policy**

- More than 56 days prior to departure date 50% of Total Holiday Cost for International Flight Tours
- 55 42 days prior to departure date 75% of Total Holiday Cost for International Flight Tours
- $\bullet \ \ 41 15 \ days \ prior \ to \ departure \ date \ 90\% \ of \ Total \ Holiday \ Cost \ for \ International \ Flight \ Tours$
- 14 days prior to departure date 100% of Total Holiday Cost for International Flight Tours

# **Inclusions / Exclusions**

# **Inclusions**

- Accommodation in 3\*/4\* star hotels with breakfast [For City Of Origin From London (with Flight)]
- Meal plans as indicated in the itinerary [For City Of Origin From London (with Flight)]
- Entrances to sightseeing's and excursions as per the itinerary [For City Of Origin From London (with Flight)]
- Tips to local guides and drivers included [For City Of Origin From London (with Flight)]
- Executive coach transportation [For City Of Origin From London (with Flight)]
- Premium services of Bi-lingual Tour Director / Escort / Leader / Manager (when minimum numbers of passengers reached) [For City Of Origin From London (with Flight)]
- All transportation in executive coaches, cruise liners, trains and some places in A/C Cars [For City Of Origin From London (with Flight)]
- Return flights from one of these airports depending on availability of flights: London Heathrow / Gatwick / Stanstead / Luton / London City Airport [For City Of Origin From London (with Flight)]

# **Exclusions**

- Travel insurance [For City Of Origin From London (with Flight)]
- Visa charges [For City Of Origin From London (with Flight)]
- Items of personal nature viz. telephone calls, drinks (beverages), laundry, other meals, potter service, other personal expenses, etc.. [For City Of Origin From London (with Flight)]
- Other services not listed in inclusive item & the itinerary [For City Of Origin From London (with Flight)]
- Airport tax where applicable [For City Of Origin From London (with Flight)



#### Can I join the tour from any part of the world?

A: A: Yes, you can fly to Lima (Peru), our first point in the tour preferably a day earlier. Please do inquire in the office to arrange your logistics for both arrival and departure.

#### **Altitude**

A:

#### Q. What is the highest altitude on this tour?

A: The highest altitude on this tour is 3,399 m above the sea levels and its found at Cusco.

#### Q. Do I require Oxygen?

**A:** Normally you do not need it, as acclimatization will take place as you proceed with the tour. However, oxygen is available at hotels as well as while touring should the need arise. Please contact your tour manager in such a situation.

# Weather & Essential to carry

A:

#### Q. How can I check the local weather?

A: You can check the local weather to your destinations here: www.accuweather.com

#### Q. What is the best time to travel?

**A:** Every effort has been made to select date where the weather is moderate to ensure your best experience of these countries. (Kindly note due to changing weather conditions globally, Sonatours is not liable for weather variations).

#### Q. What clothes shall I wear or pack?

A: During the lovely summer months, it is advisable to wear light garments during the day but keep a light jacket or sweater in your hand luggage as evenings can get chilly.

**A:** We suggest waterproof jacket and pair of sunglasses.

A: During the holiday most of the dressing is casual attire. Should you independently wish to visit Casino or Nightclub, evening wear is required.

### Q. What kind of footwear will I need on the trip?

**A:** We suggest trainers, walking shoes, sandals, chappals or similar.

# Passport: Immigration & Visa

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## Q. Do I need to carry a passport?

**A:** Yes, all passengers must travel with their passport if traveling outside the country you live in. We request you to see the following websites for the latest updates on travel to your destinations.

For UK Resident: www.gov.uk/foreign-travel-advice

For USA Resident: <a href="mailto:travel.state.gov/content/travel.html">travel.state.gov/content/travel.html</a>

# Q. How long should the passport be valid?

A: Please ensure you have a passport that is valid for at least 6 months from the date of completing your tour.

# Q. What are the Visa Requirements?

**A:** You are responsible to ensure that you have correct documentation.

British passport holders: Do NOT require a visa to travel to Peru, Bolivia, Argentina & Brazil. (visa updates to follow) or contact the office.

Non-British passport holders: Please do check with the relevant Embassy in country of your residence.

Sona Tours is not responsible or liable in any way should you be denied travel due to incorrect documentation.

## Q. What happens to me if I am stopped at custom and immigration?

**A:** Sonatours cannot be held responsible if passengers are stopped or held by any government departments, e.g. Police, Customs, Immigration or any other authorities. We are sorry to say that the tour will continue and no financial or any other kind of responsibility will be accepted by Sonatours.

#### **Money Matters**

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#### Q. What is the currency used?

**A:** On this tour you will be travelling to Peru, Bolivia, Argentina & Brazil.

Peru: Peru is Peruvian Sol (PEN)

**Bolivia:** Bolivian Boliviano (BOB)

Argentina: Argentine Peso (ARS)

Brazil: Brazilian Real (BRL)

American Dollars (USD) is widely used throughout these countries.

## Q. Can I use my Credit/Debit cards there?

A: We recommend that you take a credit or debit card on holiday with you, as it provides extra financial flexibility. Major international credit cards, such as Visa or MasterCard are accepted by many restaurants, shops and hotels.

Most countries are using chip and pin. In cases where chip and pin not used, please be cautious when handing your debit/credit card

#### Q. Are ATM machines available?

**A:** Major cities will have cash/ATM machines where cash can be withdrawn with your credit or debit card, though this might incur a fee charged by your card provider. Advise your bank which countries you are visiting prior to travel so that you don't run the risk of your card being refused and subsequent expensive phone calls to unlock it.

#### Q. Where can I exchange my money?

**A:** Money can be exchanged at Airports, Banks, Exchange Bureaus and at the hotels. You may also need your passport for identification, please be aware that locally exchange rate may vary.

# Health (Medication); Welfare & Travel Insurance

A:

#### Q. Do I need any vaccinations?

**A: Bolivia:** Yellow fever vaccination including certificate is mandatory, please update from travel clinic close to your home or GP (General Practitioner)

A: For further information on vaccinations please check with your medical doctor for recent updates or go on the following website:

www.nhs.uk/conditions/vaccinations/nhs-vaccinations-and-when-to-have-them/ or contact your medical doctor for recent updates.

#### Q. Should I bring all my medication with me?

**A:** Please travel with all your necessary medication for the duration of your trip including your prescription/doctors report confirming the medication.

## Q. Do I need to declare any special medical condition and requirements prior to booking the tour?

**A:** Should you have pre - existing medical conditions or requirements (e.g. oxygen during flight or sleeping, colostomy bags, etc). Kindly advise the office at the time of booking.

#### Q. What happens if I am unwell during the tour?

**A:** Should you feel unwell during the trip, kindly contact the Hotel Reception, Tour Manager/Local guide. We regret that no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing. Strongly recommend to have personal travel insurance to cover these mishaps.

## Q. What happens if an accident occurs while on the tour?

**A:** Should you be involved in an accident (minor or major), please contact your Tour Manager/Local guide. Unfortunately, no refunds can be made for absences from a trip, including experiences such as missed meals or sightseeing.

## Q. What should I do if there is an incident?

**A:** Sonatours makes every effort to keep your health and safety in mind. However, should an unforeseen incident occur please contact your Tour Manager/Local guide/hotel reception for immediate assistance.

# Q. Do you facilitate clients with disability?

**A:** Sonatours does not provide special tours for the disabled. Our coaches do not have wheelchair excess. It is possible to bring along a folding type of wheelchair which may be kept in the baggage hold of the coach. The driver will load and unload the wheelchair from the coach for the passenger however they will need to be physically fit enough to be able to embark and disembark the coach on their own. On the tour it is also essential that a capable person is accompanying such a passenger on the tour to push their wheelchair.

#### Q. What happens if I have lost or left something in the hotel?

**A:** Kindly note that you are responsible for looking after your valuables and property when on vacation. If an item has been left in a hotel you will need to call the hotel and arrange with them directly for the return of your item, there might be charges involved.

**A:** You are advised not to carry unnecessary valuables and to be vigilant, as tourist spots are well known targets for pickpockets. In case of theft, you will need to advise your Tour Director immediately and report the theft to the police. This should provide you with a police report or crime reference number.

# Q. Do I need travel insurance?

A: We strongly recommend you travel with Travel/Medical Insurance from your country of residence. Kindly ensure you get the

correct insurance for the tour.

#### Q. Can Sonatours provide travel insurance?

A: There are various travel insurance providers in the market, however Sonatours does not provide Travel Insurance.

#### **Accommodation & Transport**

A:

#### O. How are rooms allocated?

**A:** Each hotel checks their bookings and room inventory in the morning and pre-assigned the rooms. Sonatours have no control over room allocations.

#### Q. Can you guarantee rooms together?

A: Room allocation is done by the hotels. Rooms together only be requested but not guaranteed.

### Q. What facilities are there in the room?

**A:** Facilities vary from Hotel to Hotel and include en-suite bathrooms, generally TV, safe box, telephone, mini bar, room service (use of some of the services are chargeable and to be settled by yourself at the time of checkout). Hotels may require your credit card to cover your extras or cash deposits.

#### Q. Will the room have walk in shower?

A: Not all hotel rooms have walking showers.

# Q. Does my room have Tea & Coffee making facilities?

**A:** Please note that not all hotels provide tea/coffee in the room. If hot water is required, kindly request the hotel reception for assistance.

#### Q. Is smoking allowed in the hotels/rooms?

**A:** Hotels do not allow smoking in the rooms. However, designated smoking areas are provided. Please check with the hotel reception.

# Q. Is WIFI freely available?

A: Most hotels will have WIFI available in the public areas. Please check with hotel reception for WIFI information in the rooms.

## Q. Do all rooms have air-condition?

**A:** Most hotels rooms in Peru, Bolivia, Argentina & Brazil offer air-conditioners or fans. At higher altitudes there may not be air-conditioners/fans or room cooling system.

#### Q. Will all hotels have lifts?

**A:** Most of the hotels worldwide will have lifts. However, at some places Heritage Hotels or Resorts are used In such cases lifts cannot be guaranteed.

#### Q. What time do I need to be at the airport?

**A:** All flight tours originating in the UK require that you be at the airport for your flight at least 3 hours prior to your flight time. Your final itinerary confirmation will confirm the time you need to be at the airport. Should you miss your flight Sonatours will not be liable for any costs incurred for you to join the tour. The office will make every effort to assist you in such circumstances.

If you have booked the tour without flights, please meet the group at the hotel. Details will be sent to you at a later date. Please do check with the office as you might need to book a hotel before the tour starts and after it finishes.

Please be on time as we cannot be held responsible or liable for any loss or expense suffered if you miss the flight or coach.

# Q. Are flights upgrades available?

**A:** On long haul flight tours upgrade to your flights is possible. Please advise the office at the time of booking to get the best possible price.

#### Q. Can I select my seats on the airplane?

**A:** International and Internal flight booking are booked as a group and the airlines will allocate the seats. Should you have a specific request it will be forwarded to the airline but cannot be guaranteed.

# Q. What are the luggage requirements on the airplane?

**A: International Flights:** Different airlines will have different requirements on the weight allowance. It can range 20-30kgs for your main luggage and 5kg for hand luggage.

**Internal Flights:** Different airlines will have different requirements on the weight allowance. It can range 15-20kgs for your main luggage and 5kg for hand luggage.

We do advise you to travel light. This information will be on your e-ticket once the tickets have been issued.

#### Q. What other transport is there in this tour?

A: In this tour we have following Internal flights:

Lima to Arequipa; Arequipa to Cusco;

Cusco to La Paz: La Paz to Uvuni:

Uyuni to La Paz; La Paz to Buenos Arise;

Buenos Arise to Iguazu & Iguazu to Rio.

#### Q. What type of coach will I be travelling in?

**A:** We use the finest fleet of fuel-efficient coaches. Most coaches will have armrests & are fully air-conditioned or air-cooled – all with reclining seats.

Coaches in Peru do not have emergency WC facilities. Frequent comfort stops are being made for your convenience. The high vantage point from your coach's windows means you can take in all the glorious scenery, whether it's a vast-rural landscape or an urban city center. On a touring holiday there are some long journeys which are unavoidable especially what travelling from city to city.

#### Q. Can I select my seats on the coach?

A: We have a strict seat rotation policy when travelling by coaches on all our international tours.

#### Q. What is the smoking and alcohol policy while travelling by coach?

**A:** There is a strict policy of "no smoking, no alcohol and no smelly food" on all our coaches. We do, however, make plenty of comfort stops.

#### **Food Matters**

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# Q. Can I request my flight meal and is it guaranteed?

**A:** Meal request should be advised at the time of your booking; Sonatours will request on your behalf, but we cannot guarantee the request. Sonatours are not liable in case the requested flight meal cannot be fulfilled. Please be advised that complimentary meals are not available on the internal flights.

#### Q. What meal options are available to me while on tour?

**A:** Sonatours can cater for a range of Asian Vegetarian (e.g. Jain, Swaminarayan) as well as Asian Non-Vegetarian (Halal). Kindly advise your meal preference/allergies at the time of your booking. In areas where Indian is not available local cuisine will be provided.

#### Q. Where will I have my daily meals?

A: On all tours breakfast is at the hotel and dinners is at various restaurants or hotels.

#### Q. Should I carry dry snacks?

A: Dry snacks can be carried, provided they are pre-packed, and all the ingredients are clearly listed on the packaging.

# Q. What is the cost of a local meal?

 $\hat{\mathbf{A}}$ : On an average local meal costs about £15-£20 per person per meal. This estimated price varies from city to city and country to country.

#### Miscellaneous

A:

# Q. Will I travel with people from other countries?

A: Sonatours have offices in Kenya, India, USA and UK. The beauty of taking a guided holiday with us is you'll have the

opportunity to meet and travel with people from all over the globe.

#### Q. Is there a tour director on the tour?

A: Escorted tours are accompanied by professional Tour Director/Local guides throughout the tour.

It may be necessary that your Tour Director may change whilst on tour; this is usually due to operational reasons or utilizing local guides for their wealth of experience.

Please ensure you provide your mobile number that you will be carrying with you while on the tour when making the booking. This facilities the tour director to contact you should the needs arise while on the tour.

If minimum number of passengers has not been achieved, we will have a local guide. Sonatours provides services of local tour guides to make sure you will get an unforgettable experience.

#### Q. How many people will be on my trip?

A: Average group size are between 15 to 50 passengers but it may vary from departures to departures.

#### Q. Are tips included?

**A:** On all our group tours, only tips for the driver are included. However, should you wish to tip separately to driver and tour manager, you are welcome to do so at your discretion.

## Q. When does my day start?

**A:** The day usually starts between 8 & 9am. Further instructions you will be given the night before. However, this may differ depending on the activity of the day or when having an early flight.

#### Q. How much walking is involved per day for the duration of the tour?

A: This tour involves a substantial amount of walking (normally 8 to 10 hours a day, not all at one stretch).

## Q. Will I have free time?

**A:** Each itinerary offers the perfect balance of downtime and discoveries. We also give you the opportunity to tailor your trip with optional experiences. If you decide to venture on your own during your free time, preferably you go in a group, keep the quide contact and the hotel address handy. Please do inform the tour director. We recommend you download an offline map too.

# Q. Do I need to get a local SIM card?

A: Usually it is not necessary, should you require one kindly speak to your Tour Manager/Local guide for assistance

## Q. Should I bring any electric outlet adapter and charger for my electronics?

**A:** Electrical currents vary Globally. We recommend that you carry a universal adapter and your electronic charges for your convenience and comfort.

Peru, Bolivia, Argentina & Brazil: Electricity supply is between 220 and 240 Volts.

Peru: 3 types of plugs: 1) A-2 flat parallel pins; 2) B-2 flat parallel pins and grounding pin; 3) C-2 round pins.

Bolivia, Argentina & Brazil: C-2 round pins.







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When you're ready to begin planning, Connect with us.





We are on





